

# State Customs Committee of the Republic of Azerbaijan

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## Azerbaijan Single Window: Towards an improved SW

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# Starting Point

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## **Presidential Decree No.12 dated November 11, 2008**

**"Application of the "Single window" principle when checking goods and vehicles moving through the checkpoints on the state border of the Republic of Azerbaijan"**

[https://e-qanun.az/framework/15605#\\_edn3](https://e-qanun.az/framework/15605#_edn3)

## **March 9, 2004 No.602-IIQ**

*Law of the Republic of Azerbaijan on electronic signature and electronic document*

<https://e-qanun.az/framework/5916>

## **May 10, 2005 No.908-IIQ**

*Law of the Republic of Azerbaijan on electronic commerce*

<https://e-qanun.az/framework/10406>

## **September 30, 2005 No.1024-IIQ**

*Law of the Republic of Azerbaijan on obtaining information*

<https://e-qanun.az/framework/11142>

*Decree of the President of the Republic of Azerbaijan on approval of the*

*"National strategy on information and communication technologies for the development of the Republic of Azerbaijan (2003-2012)"*

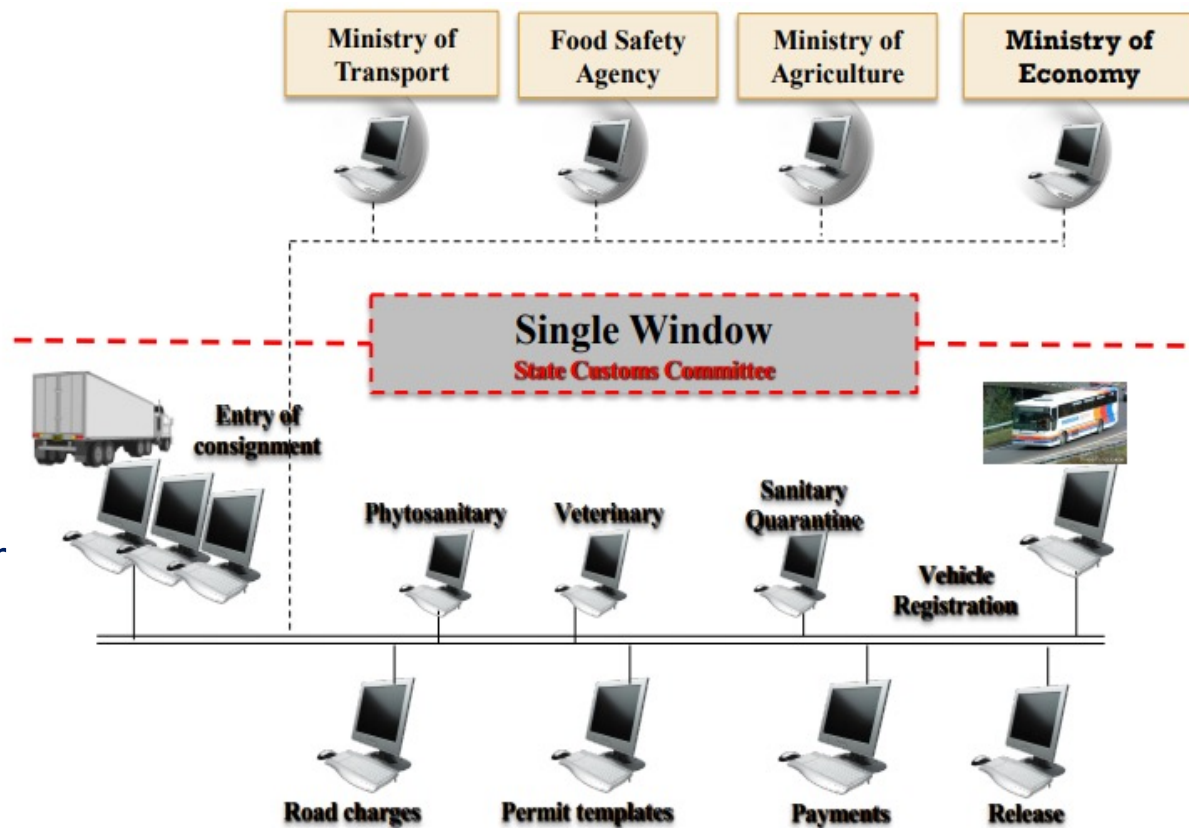
*State program for the development of the national payment system in the Republic of Azerbaijan for 2005-2007*

*Program of actions for the development of the "Electronic Government" in the Republic of Azerbaijan for 2005-2008*



# Starting Point - Single Window Principles at BCP

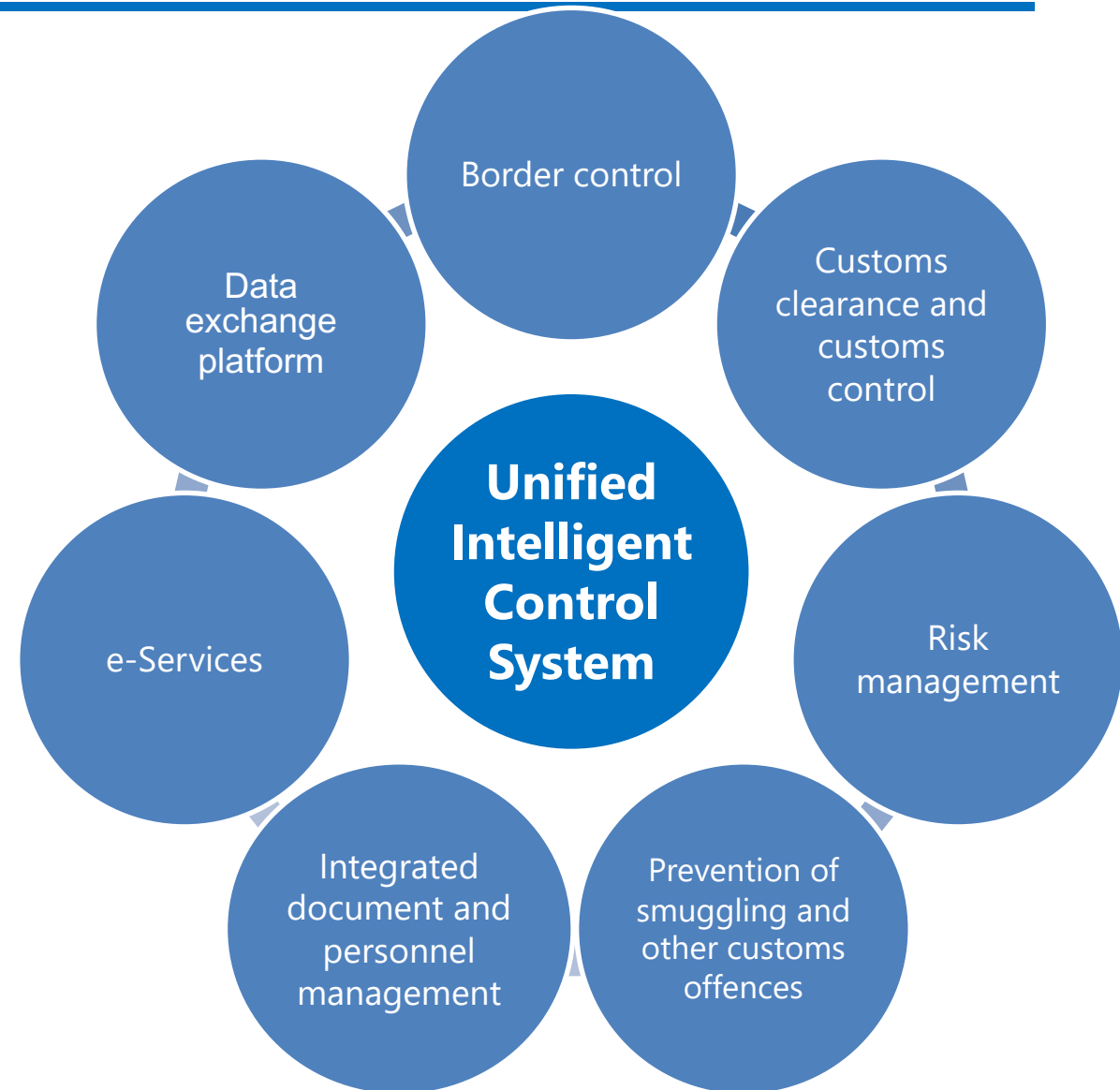
- Departments of phytosanitary, sanitary-quarantine and veterinary control have been created at the State Customs Committee. The State Customs Committee started to perform the functions of the relevant ministries at the borders.
- Control over the application of road tax, permit forms and quotas at border checkpoints is carried out by the State Customs Committee. The exchange of information with other institutions is exercised through the integration into an electronic system.



# Achievements



- **e-Signature**
- **e-Declaration**
- **Risk management system**
- **e-Payment**
- **Application system**
- **Preliminary decisions**
- **e-Queue**
- **Integration into e-Government**
- **Single Sign-on (SSO) technology**
- **Data exchange platform**
- **e-Commerce declaration**

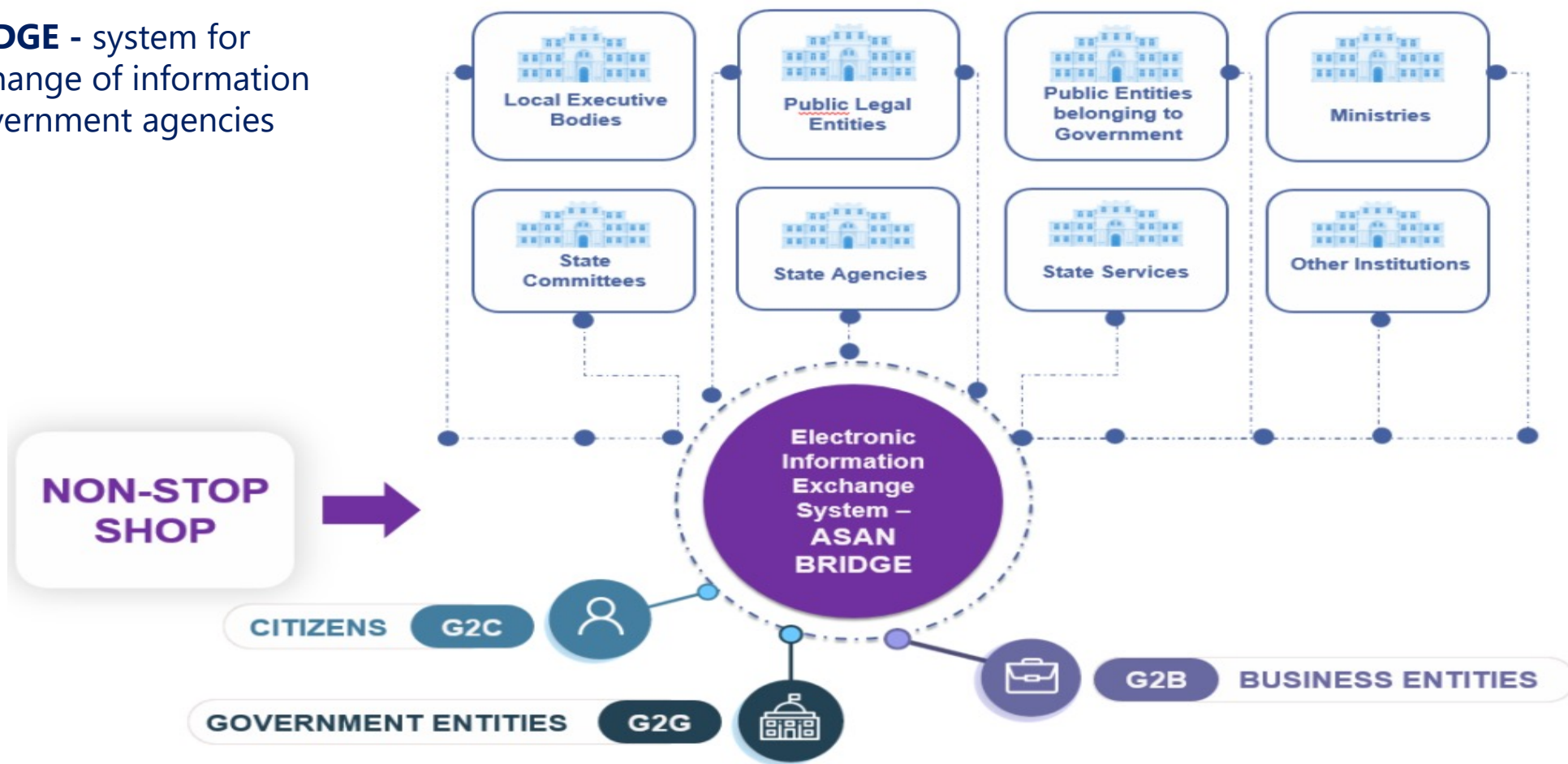






# e-Gov integration

- **ASAN BRIDGE** - system for secure exchange of information among government agencies



# Online Trading Platform (DTH)



## Single online application for export

- *“On additional measures to strengthen Azerbaijan’s position as a digital trade hub and expand foreign trade operations”*
- Decree of the President of the Republic of Azerbaijan
- February 22, 2017

The screenshot displays the AZEXPORT.AZ website interface. At the top left, the logo reads "AZEXPORT.AZ" with "MADE IN AZERBAIJAN" below it. To the right, there is a phone number (+99412) 4642225 (176,180,184), a "Supplier Panel" link, "DTH", "Wish List (0)", "Language" dropdown, and "Currency" dropdown. Below this is a search bar with "Categories" on the left and "SEARCH PRODUCTS HERE" in the center, accompanied by a magnifying glass icon and a user profile icon. A navigation menu includes "Categories" (highlighted in orange), "About Us", "Terms & Conditions", "Manufacturers", "Districts", "News", "Contact Us", and a "Cart" icon. The main content area features a large banner for "Logistics Companies in Azexport" with an image of a ship, train, and truck. To the right of the banner is an "Alibaba.com" advertisement with the text "Go to Alibaba.com" and the "allbiz" logo below it. A small "Online" indicator is visible at the bottom right of the page.



# Licenses and Permits - web portal

**January 21, 2017 No.1205**

*On the approval of the Regulations on the "Licenses and Permits" Portal*

<https://e-qanun.az/framework/34660>

<https://lisenziya.gov.az>

The screenshot shows the 'Licenses and Permits Portal' interface. The top navigation bar includes the portal logo, the text 'LICENSES AND PERMISSIONS PORTAL', and the user name 'User: RAUF GULIYEV ZAHID OGULU'. A sidebar menu on the left lists various functions: Appeals, Substitution with perpetual lic..., Licenses and Permits, Failure notices, Payment orders, Disclaimers, and Suspension, reinstatement, ca... The main content area displays a table of applications under the heading 'Appeals'. A 'New application' button is visible in the top right of the table area.

Type of application	The type of activity or the name of the permission	Implementation status	More
About granting permission	Issuance of a certificate confirming the country of origin of the goods	100%	

**8**  
**Government  
institutions**

**23**  
**Licenses and Permits**



# Global Poll Results



## Paperless Trade (2021)

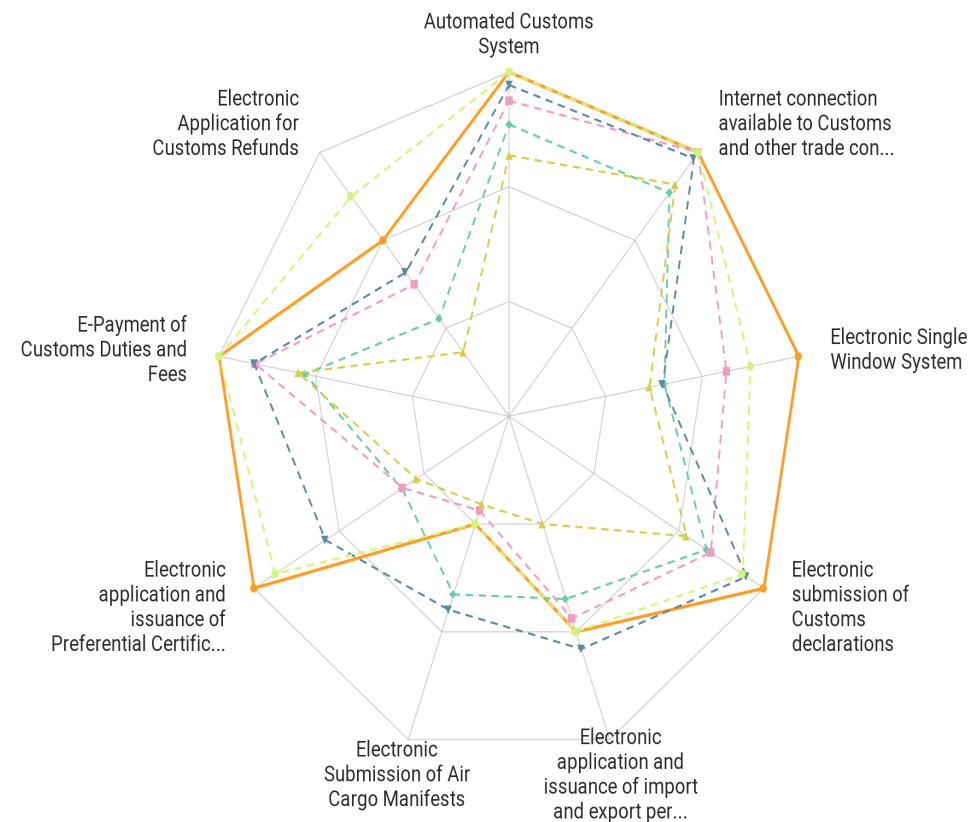
Source: UN Global Survey on Digital and Sustainable Trade Facilitation 2021

◆ Azerbaijan 
 ◆ Economic and Social Commission for Asia and the Pacific (ESCAP) 
 ◆ North and Central Asia 
 ◆ LLDCs in Asia-Pacific 
 ◆ Economic Commission for Europe (ECE) 
 ◆ Caucasus and Turkey

### Trade facilitation rating:

2019 - 81.72%

2021 - 86.02%



Source: UN Global Survey on Digital and Sustainable Trade Facilitation 2021 | UNFTSURVEY.ORG

<https://www.untfsurvey.org/economy?id=AZE>

# Ongoing Activities



## Decree of the Cabinet of Ministers of the Republic of Azerbaijan No.165 dated 05/06/2020

On approval of the "List of licenses and permits submitted to the State Customs Committee of the Republic of Azerbaijan upon issuance, suspension, restoration or cancellation"



**The Cabinet of Ministers** has approved a coded list of selected goods, the import, export and transit of which, in the customs territory, is subject to prohibition and restrictions



Draft Decree on establishment of the **National Committee for Trade Facilitation...**

25

State institutions

4

Licenses

30

permits

# Assessment of the Current Situation (CAREC-ADB)

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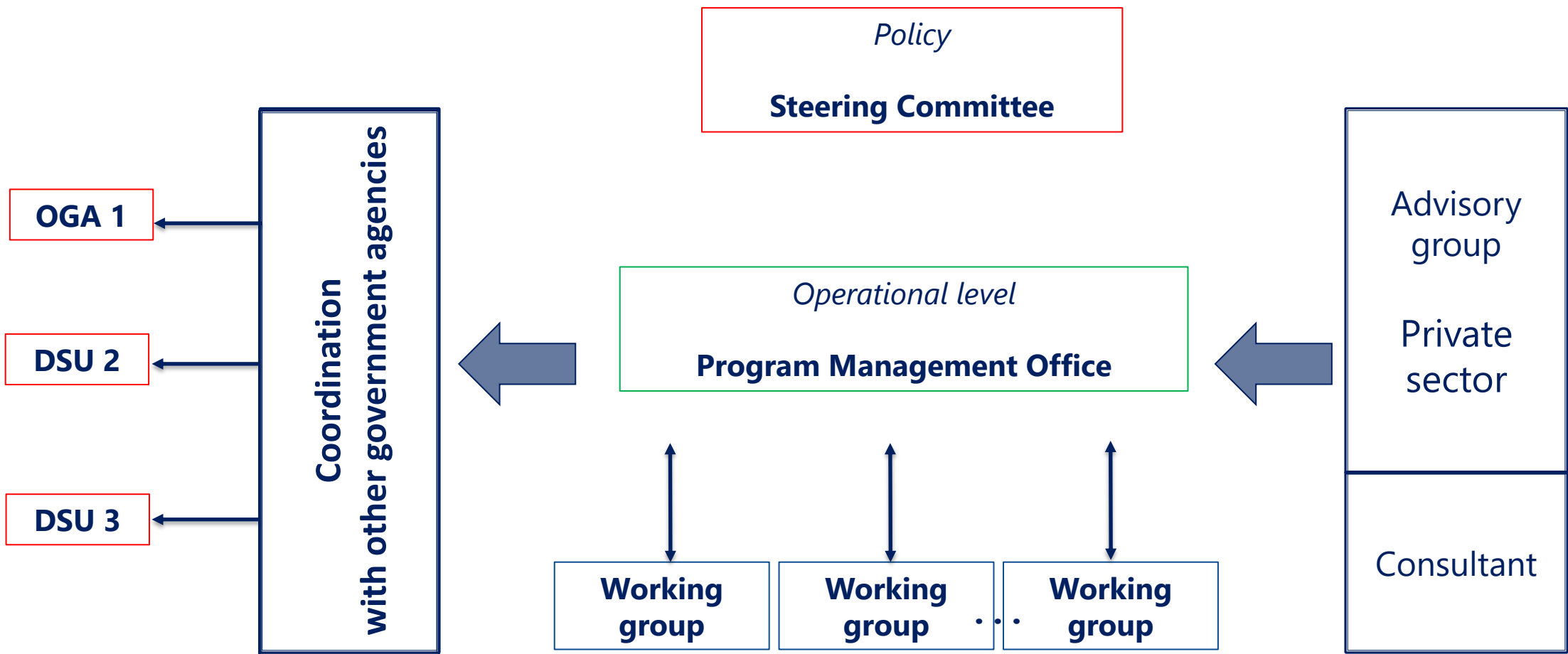
## TA-9824 REG

### Preliminary study on improving the Single Window of the Azerbaijan Customs Service and integration with other agencies

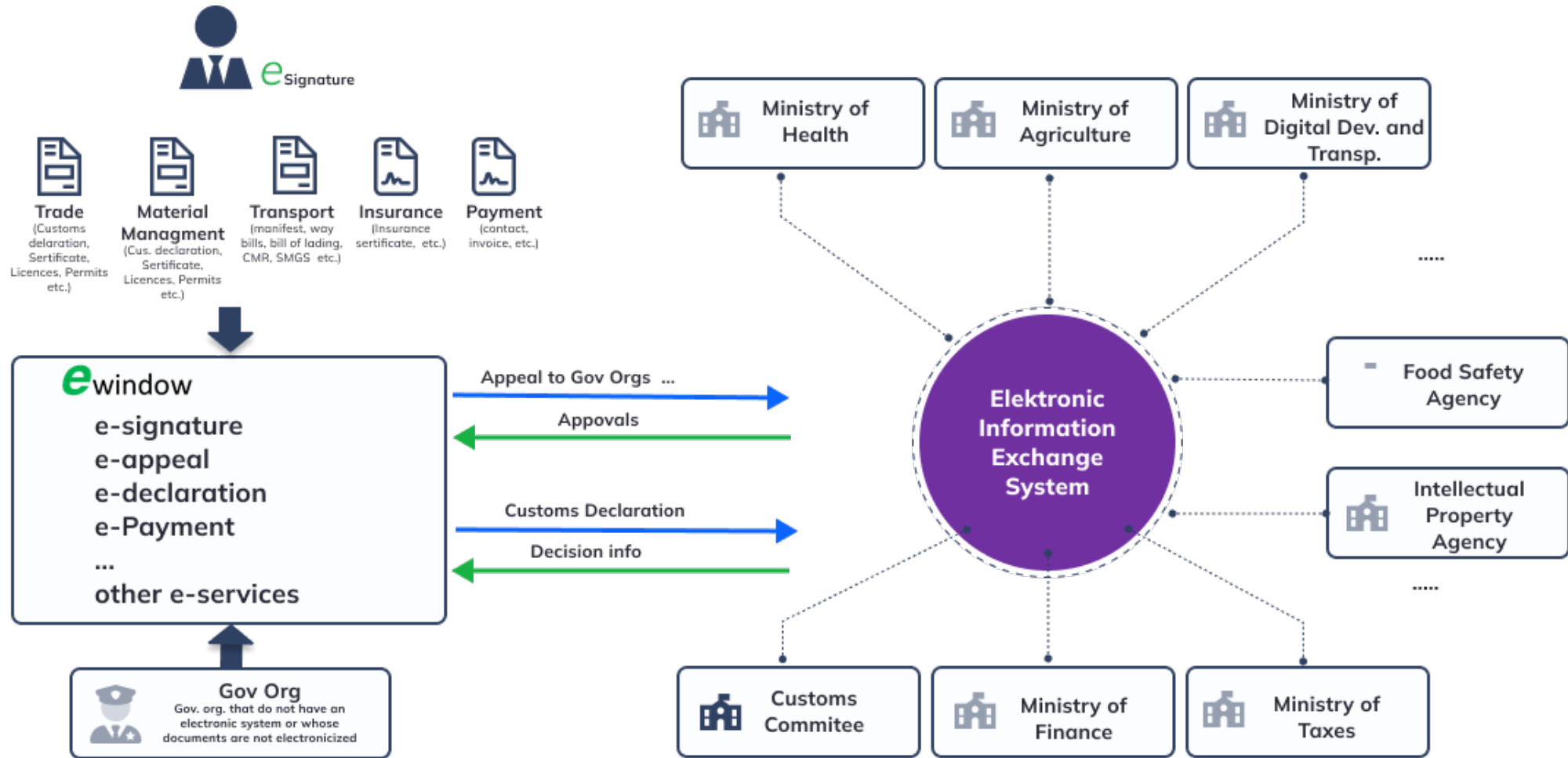
- Assessment of the regulatory framework for Single Window in Azerbaijan
- Assessment of the Institutional Structure
- Weaknesses in the current situation/areas or problems that can be improved or addressed
- Detailed roadmap for the implementation of the future Single Window



# Recommendations (CAREC-ADB)



# eWindow - conceptual scheme





# Advantages

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## **Non-stop trade process 24/7**

*Web-based portal open and running 24/7 allows traders to apply trade customs and formalities anytime and anywhere without physically having to visit each government entity, resulting in time and cost reduction.*

## **ePayment for duties and fees**

*Traders can pay commissions or fee's for the application of regulatory permits and licenses including duties and taxes for the clearance of goods in a secure manner and online at anytime*

## **Data interchange between OGAs**

*The portal and single window enables sharing of information between regulatory agencies, customs and other stakeholders; not just for regulatory permits, but also statistics and information for data analysis and decision making purposes.*

## **One-stop service based on 100% Paperless**

*Traders will be able to apply regulatory permits, declare to customs, review progress status, search location of cargo and much more. The portal acts as a channel to allow the Customs interact with the private sector without the need to meet physically.*

## **Simplicity and integration by Data Harmonization**

*A one-stop service can be provided through data harmonization; reducing the number of data fields required to apply for the regulatory requirements and customs declaration. Analysis performed on all required documents and through a process of simplification the data fields are optimized and integrated in a eDocument created by using international standards.*

## **Reusing data to fill out a customs declaration form**

*Throughout various forms required to process a foreign trade there exists information that is required by all OGAs (common fields) and some fields that are required specifically by certain OGAs (unique fields). The Single window system distinguishes these two types of fields in order to make data reusable. Hence, information that you have already registered once will not be required again*

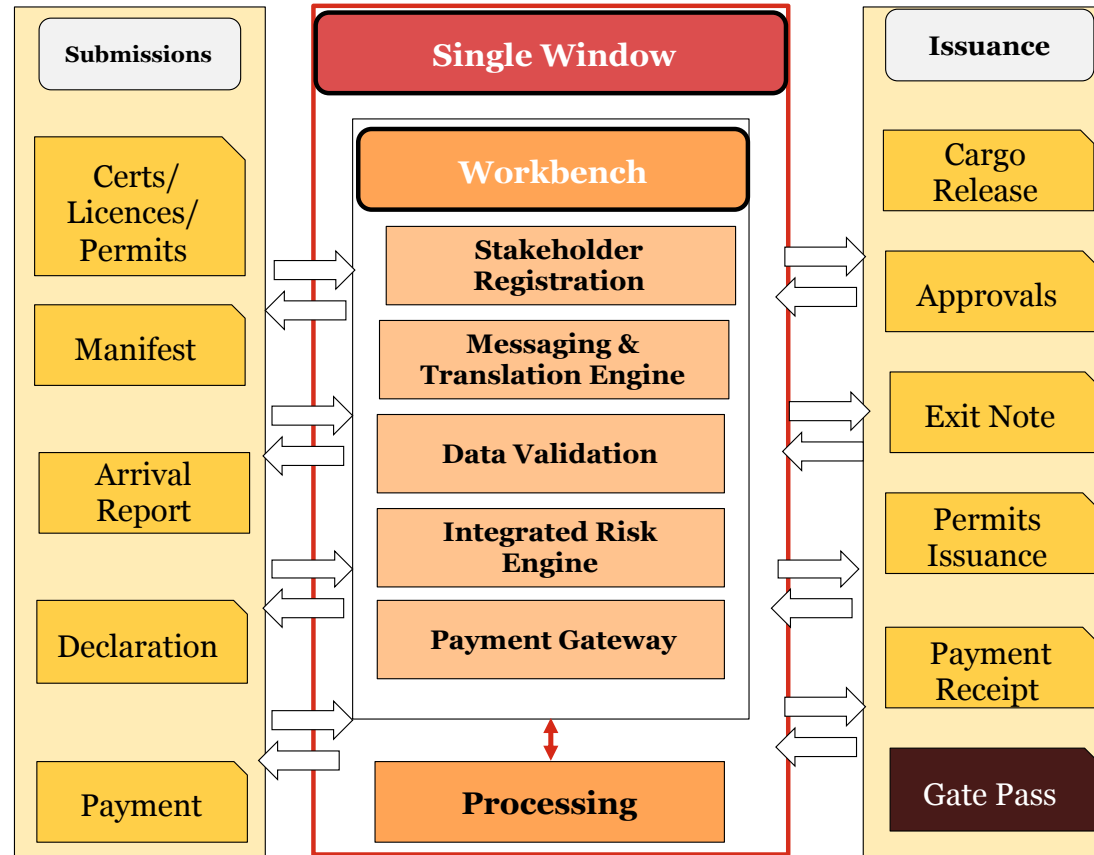


# Scope for the fully integrated Single Window



## Trading Community

- Importers/Exporters
- Carriers (Sea, Air, Land)
- Shipping/Ground Agents
- Customs Brokers
- Logistics Service Providers
- Express Couriers



# Thank you!

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