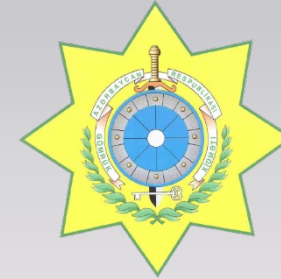


Azerbaijan Republic State Customs Committee



Государственный Таможенный Комитет Азербайджанской Республики

Single Window of Azerbaijan: towards an improved SW

September 05, 2023

Ali Aliyev

Head of Project Management Department



Starting point

Decree of the President No. 12 of November 11, 2008

"Application of the Single Window principle for inspection of goods and vehicles moving through border crossing points at the state border of the Republic of Azerbaijan"

https://e-qanun.az/framework/15605#_edn3

March 9, 2004 No.602-IIQ

Law of the Republic of Azerbaijan on electronic signature and electronic document

<https://e-qanun.az/framework/5916>

May 10, 2005 No.908-IIQ

Law of the Republic of Azerbaijan on electronic commerce

<https://e-qanun.az/framework/10406>

September 30, 2005 No.1024-IIQ

Law of the Republic of Azerbaijan on obtaining information

<https://e-qanun.az/framework/11142>

Decree of the President of the Republic of Azerbaijan on approval of the National Strategy on Information and Communication Technologies for Development of Azerbaijan (2003-2012)

State program for development of the national payment system in the Republic of Azerbaijan for 2005-2007

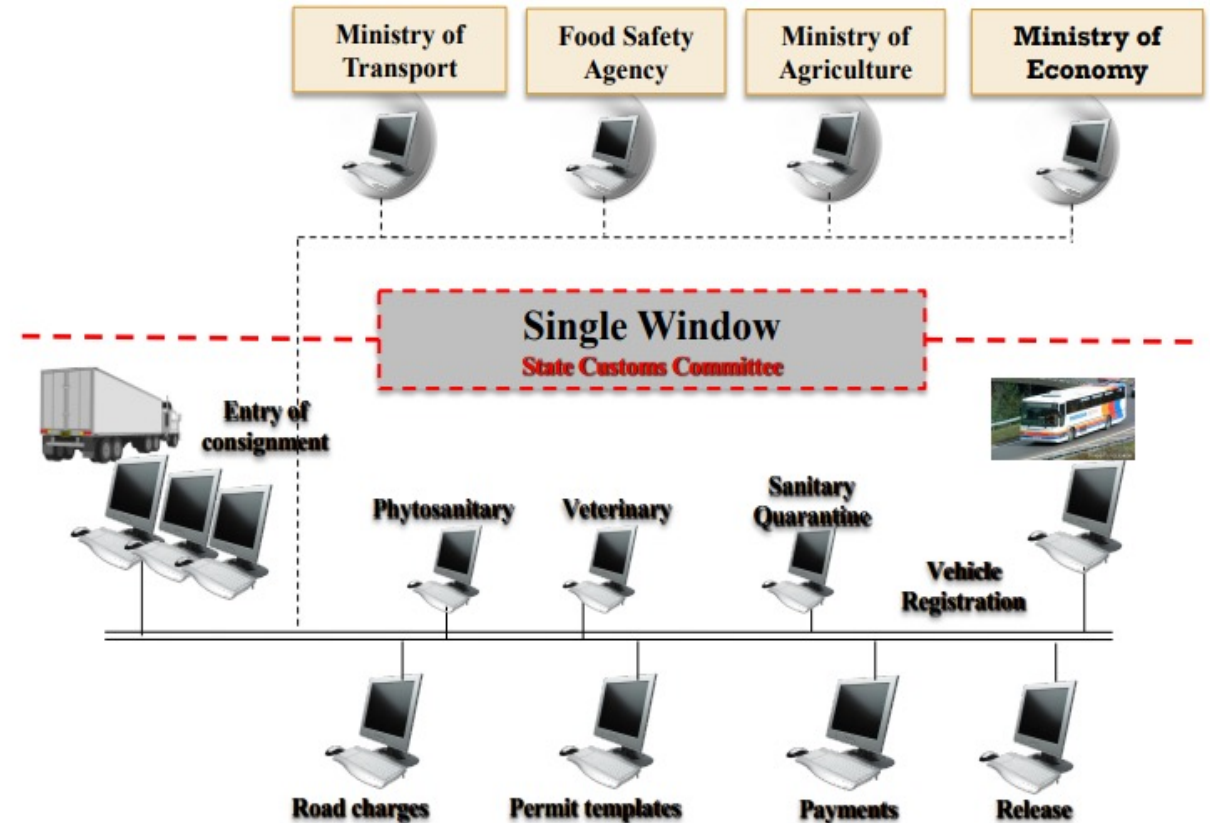
Action program for establishment of the Electronic Government in the Republic of Azerbaijan for 2005-2008

Single window principles at BCP



In line with the Presidential Decree No. 12 dated November 11, 2008 "Application of the Single Window principle for inspection of goods and vehicles moving through border crossing points at the state border of the Republic of Azerbaijan", a department of veterinary, phytosanitary and sanitary control was established in the State Customs Committee to carry out veterinary, phytosanitary and sanitary control of goods and vehicles moving through border crossing points at the state border.

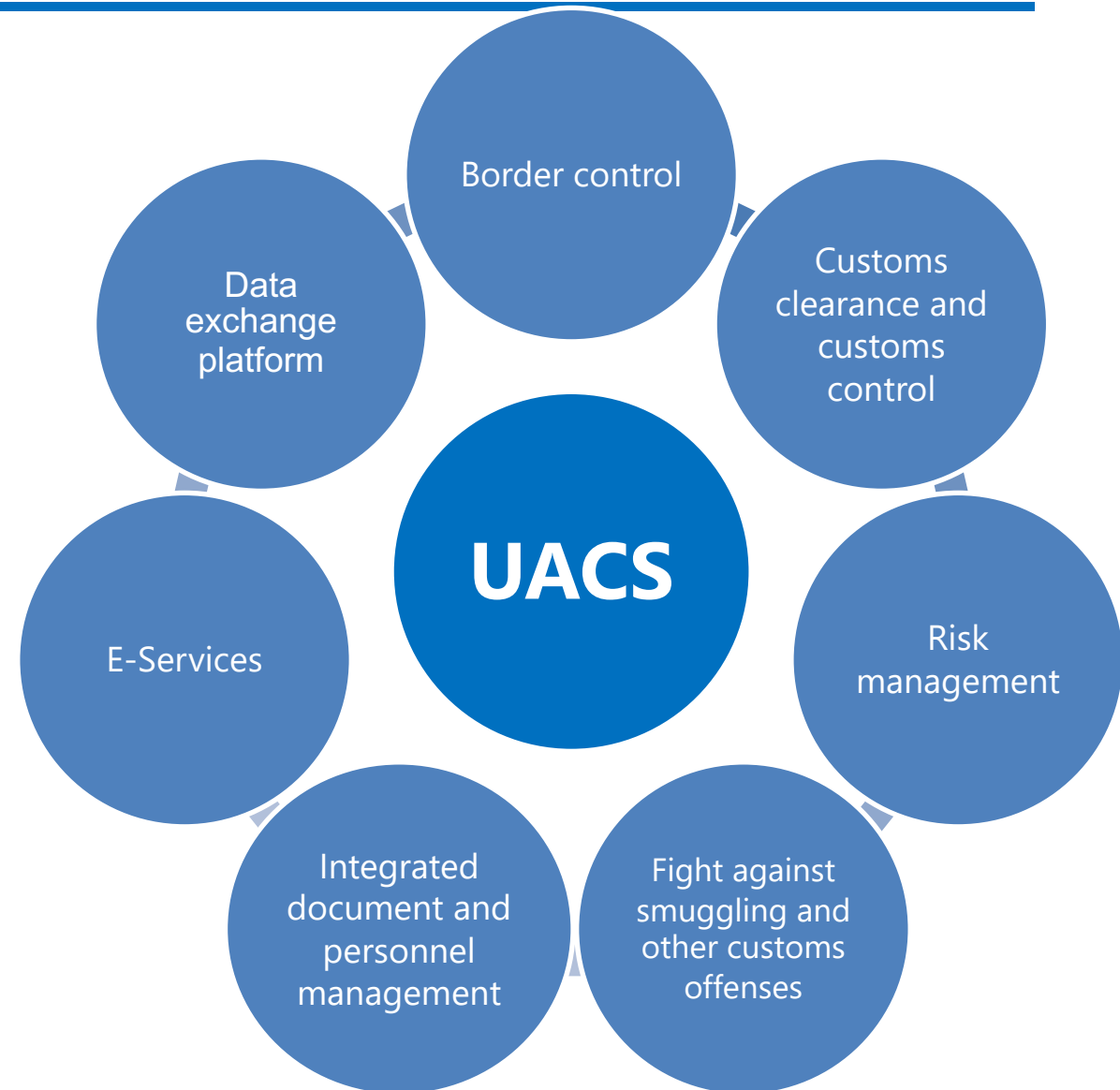
- The State Customs Committee checks veterinary, phytosanitary, hygienic and other certificates, as well as food safety certificates or extracts from the state register of registration of food producers.
- Integration of the Automated Food Safety System (AFSS) with the Unified Automated Management System (UACS) of the State Customs Committee of the Azerbaijan Republic has been ensured, as a result of which information is exchanged on preliminary permits for the import of goods subject to veterinary, phytosanitary and sanitary control issued to entities by the Food Safety Agency of the Republic of Azerbaijan.
- The State Customs Committee controls the application of road taxes, blank permits, and the application of quotas at border checkpoints. Information exchange with other institutions is carried out through integration into an electronic system.



Results achieved



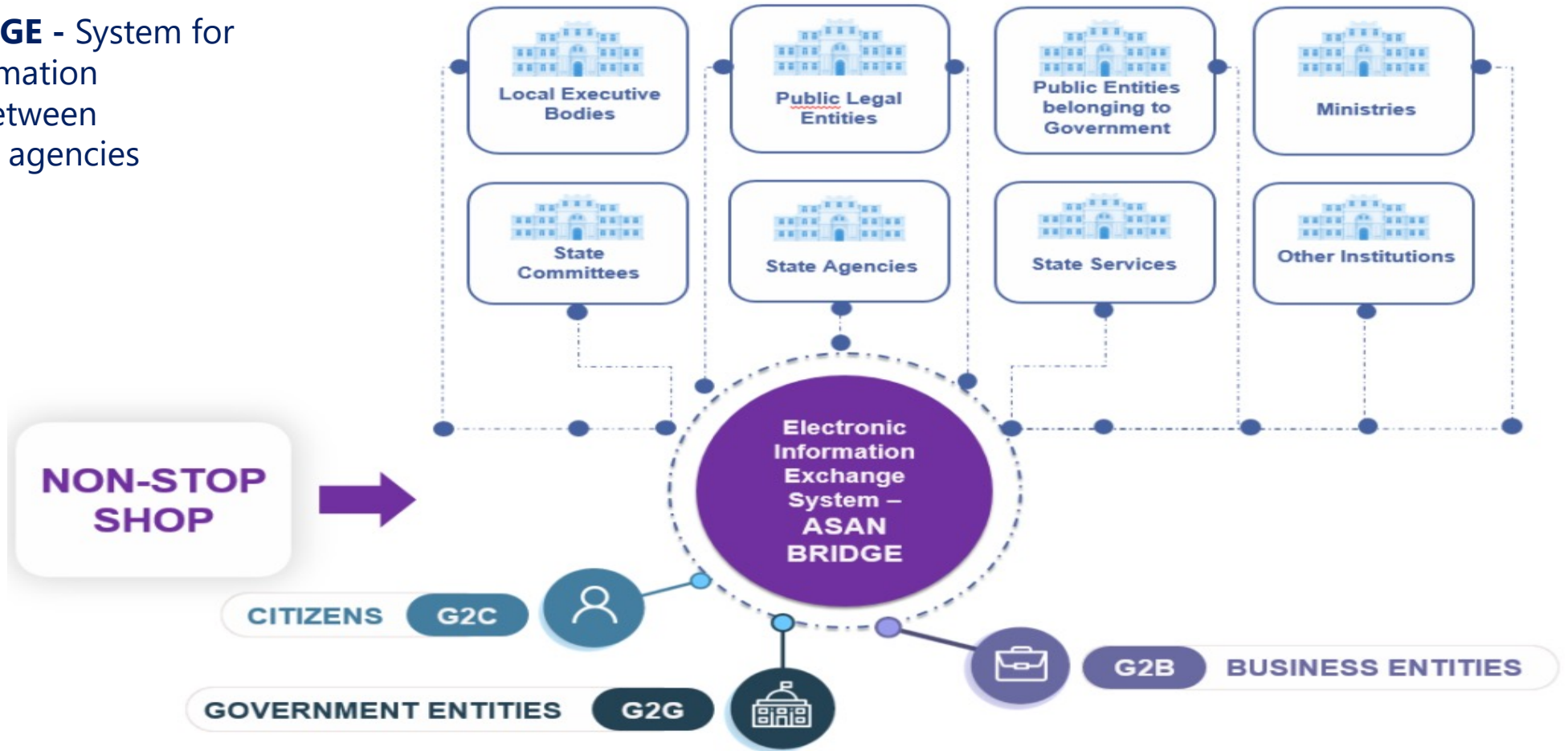
- **e-Signature**
- **e-Declaration**
- **Risk management system**
- **e-Payment**
- **Call system**
- **Preliminary decisions**
- **e-Queue**
- **Integration into e-Government**
- **SSO (single sign-on) technology**
- **Data exchange platform**
- **e-Commerce declaration**



e-Gov integration



- **ASAN BRIDGE** - System for secure information exchange between government agencies



Digital Trading Hub (DTH)



Single online application for export

- Decree of the President of Azerbaijan Republic dated February 22, 2017
- *“On additional measures to strengthen Azerbaijan’s position as a digital trade hub and expand foreign trade operations”*

The screenshot displays the AZEXPORT.AZ website interface. The header includes the logo 'AZEXPORT.AZ MADE IN AZERBAIJAN', contact information (+99412) 4642225 (176,180,184), and navigation links for Supplier Panel, DTH, Wish List (0), Language, and Currency. A search bar is present with a dropdown menu for 'Categories' and a search button. The main navigation bar includes 'Categories', 'About Us', 'Terms & Conditions', 'Manufacturers', 'Districts', 'News', 'Contact Us', and a 'Cart' icon. The main content area features a sidebar with category listings: Home, Lights & Construction; Agriculture & Food; Machinery, Industrial Parts & Tools; Metallurgy, Chemicals, Rubber & Plastics; Packaging, Advertising & Office; Auto & Transportation; Electronics; Services; Telecommunication & IT products/solutions; and Electrical Equipment &. The central banner is titled 'Logistics Companies in Azexport' and shows an airplane, a ship, a train, and a truck. To the right, there are promotional banners for 'Alibaba.com' and 'allbiz'.

Licenses and Permits - web portal



January 21, 2017 No.1205

Approval of the "Regulations on the Licenses and Permits Portal"

<https://e-qanun.az/framework/34660>

<https://lisenziya.gov.az>

The screenshot shows the user interface of the Licenses and Permits Portal. The browser address bar displays "lisenziya.gov.az/panel/user/requests". The page header includes the portal logo, the text "LICENSES AND PERMISSIONS PORTAL", and a user profile section for "User: RAUF GULIYEV ZAHID OGULU". A left sidebar contains navigation items: Appeals, Substitution with perpetual lic..., Licenses and Permits, Failure notices, Payment orders, Disclaimers, and Suspension, reinstatement, ca... The main content area is titled "Appeals" and features a "New application" button. Below this is a table with the following data:

Type of application	The type of activity or the name of the permission	Implementation status	More
About granting permission	Issuance of a certificate confirming the country of origin of the goods	100%	

8
government
institutions

23
licenses and permits

Current activities



Decree of the Cabinet of Ministers of the Republic of Azerbaijan No.165 dated 05/06/2020

On approval of the "List of licenses and permits submitted to the State Customs Committee of the Republic of Azerbaijan upon issuance, suspension, restoration or cancellation"



The Cabinet of Ministers approved a coded list of certain goods, import, export and transit of which is subject to prohibition and restrictions in the customs territory



Draft Resolution on establishment of the **National Trade Facilitation Committee...**

25

state institutions

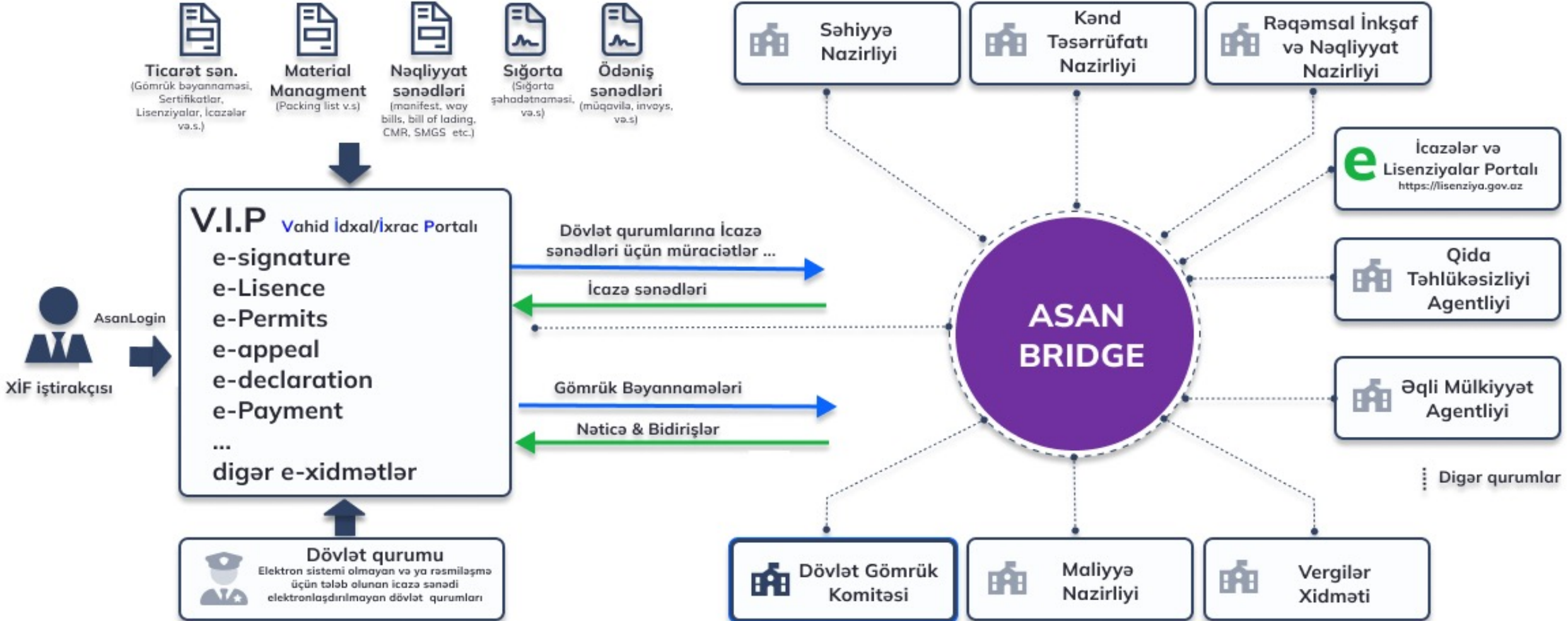
4

licenses

30

permits

VIP architecture





Advantages

Non-stop trading process 24/7

The web portal, open and operational 24/7, enables traders to complete trade and customs formalities anytime, anywhere without having to physically visit every government office, resulting in reduced time and costs.

Electronic payment of duties and fees

Traders may pay commissions or fees for the application of regulatory permits and licenses, including duties and taxes, for clearing goods securely and online at any time.

Data exchange between OGAs

The portal and single window enable exchange of information among regulators, customs and other stakeholders; not only for regulatory approvals, but also for statistics and information for data analysis and decision-making.

Comprehensive services based on 100% paperless document circulation

Participants of foreign economic activities will be able to apply regulatory permits, declare to customs, check progress status, search for cargo location, and more. The portal acts as a channel allowing customs to interact with the private sector without the need for physical meetings.

Simplicity and integration through data harmonization

Integrated services can be provided through data harmonization; reduction in the number of data fields required for the application for regulatory requirements and customs declaration. Analysis is mandatory for all required documents, and simplification process streamlines and integrates data fields into an electronic document created in line with international standards.

Reusing data to complete the customs declaration form

In various forms required to process foreign trade, there is information that is required for all OGAs (general fields) as well as some fields required specifically for certain OGAs (unique fields). The Single Window system differentiates between these two types of fields to enable data reuse. Therefore, once registered in the system, information can be used again in the future.



Thank you!

Inshaatchylar Avenue, 2
Baku, Azerbaijan

Phone: (944 12) 404 22 00 / 0546

E-Mail: ali.aliyev@customs.gov.az