



**National Workshop on the Enhancement and Sustainability of the Authorized
Economic Operators' Program in CAREC**
29-30 April 2024, Ulaanbaatar, Mongolia



CUSTOMS GENERAL ADMINISTRATION OF MONGOLIA:

BORDER MANAGEMENT MODERNIZATION AND TRADE SUPPLY CHAIN

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Customs General Administration of Mongolia

CONTENT

1 Brief Introduction of Mongolian Customs ➔

2 Border Controlling Agencies ➔

3 Customs Modernization ➔

4 ICT Development ➔

5 Furthermore ➔

BRIEF INFORMATION: MONGOLIAN CUSTOMS



MONGOLIAN BORDERS

Total 37 borders:

- 16 ports bordering with Russia (active 10)
- **17 ports bordering with China**
- **Air: 4 borders.**



International 6 borders:

- Altanbulag
- Tsagaannuur
- Sukhbaatar (rail)
- Ereentsav (road)
- Borshoo
- Khankh

Bilateral 4 borders:

- Tes
- Artssuuri
- Ulikhan
- Ereentsav (rail)

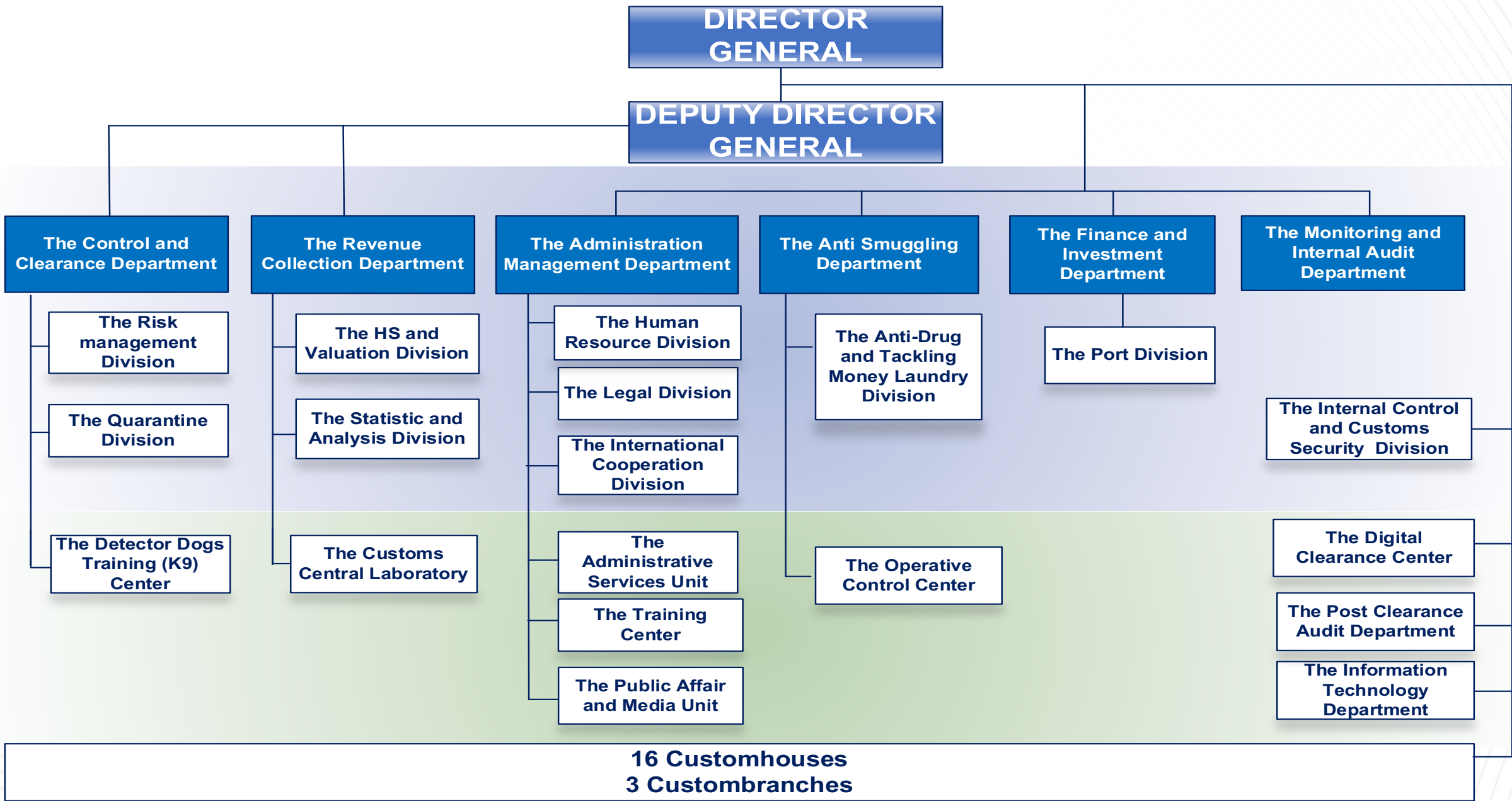
International 6 borders:

- Zamiin-Uud (rail & road)
- Bulgan
- Bichigt (rail & road)
- Sumer

Bilateral 11 borders:

- Bayankhoshuu
- Khavirga
- Gashuunsukhait (rail & road)
- Shiveekhuren (rail & road)
- Khangai
- Burgastai
- Dayan
- Baitag
- Tsagaan Del-Uul

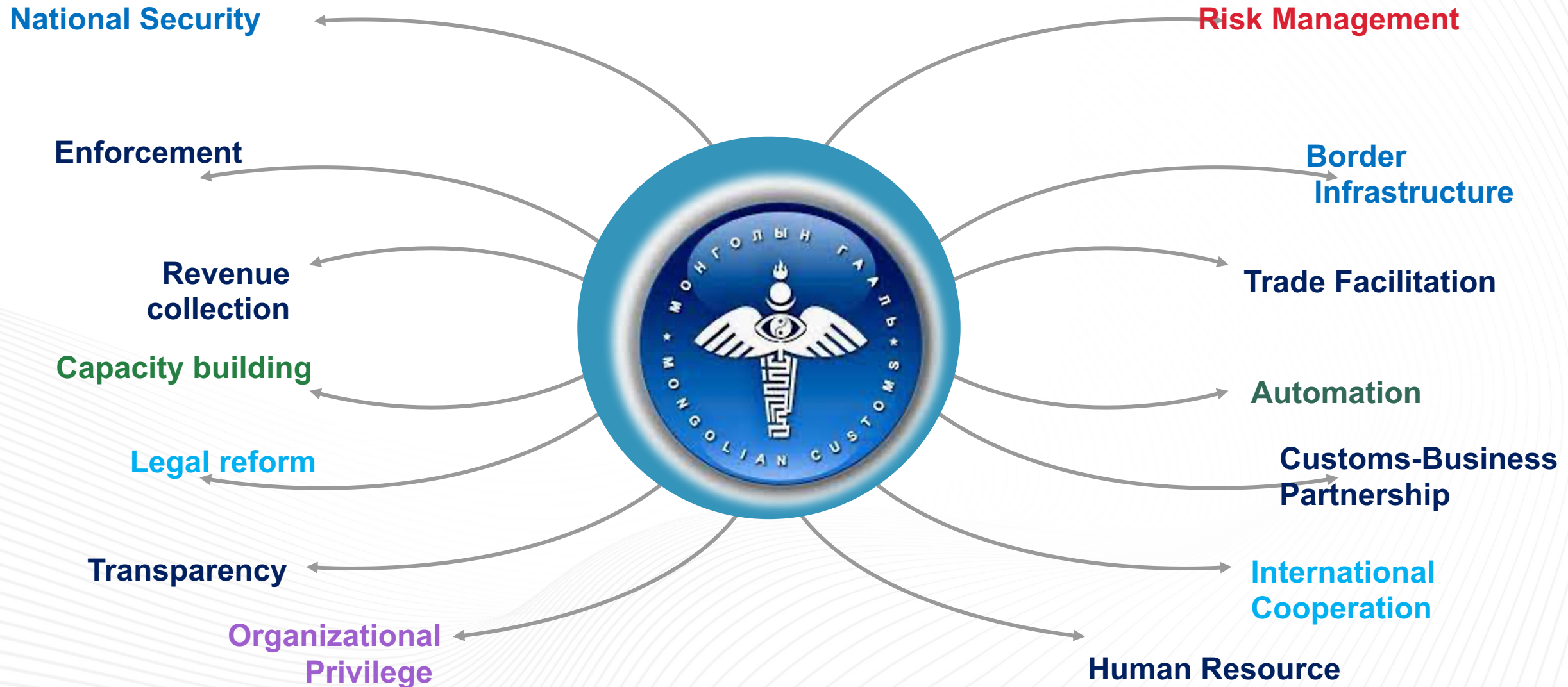
THE ORGANIZATIONAL CHART OF THE CUSTOMS GENERAL ADMINISTRATION OF MONGOLIA



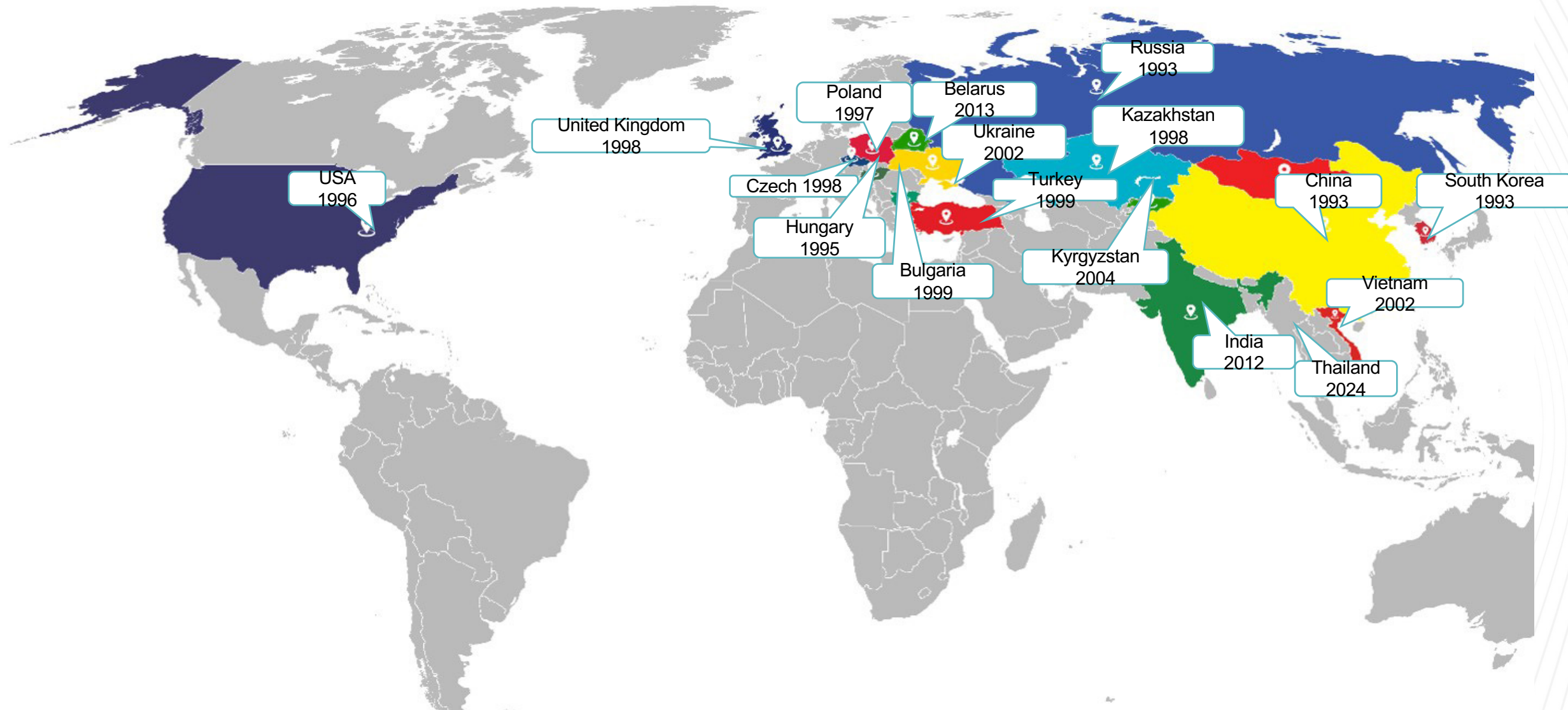
LEGAL FRAMEWORK



PRIORITIZED AREAS



Intergovernmental Agreement for Cooperation and Mutual Assistance on Customs Matters (17 countries)



MONGOLIAN CUSTOMS STRATEGIC PLAN 2021-2024

VISION: Be a Trustworthy, Transparent and Innovative Organization

MISSION: Ensure national security and promote economic competitiveness by strengthening proficient and skilled human resources.

SG 1.

**Facilitate &
Secure Legitimate
Trade**

SG 2.

**Combatting Illicit
Trade Flow**

SG 3.

**Fair & Efficient
Revenue
Collection**

SG 4.

**Capacity Building
Development**



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Customs Modernization ➔

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ICT Development ➔

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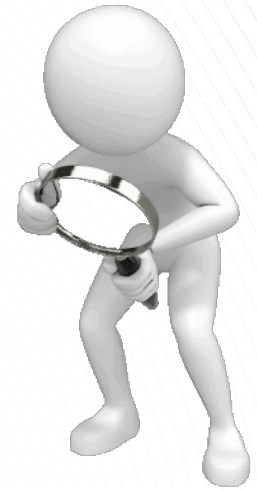
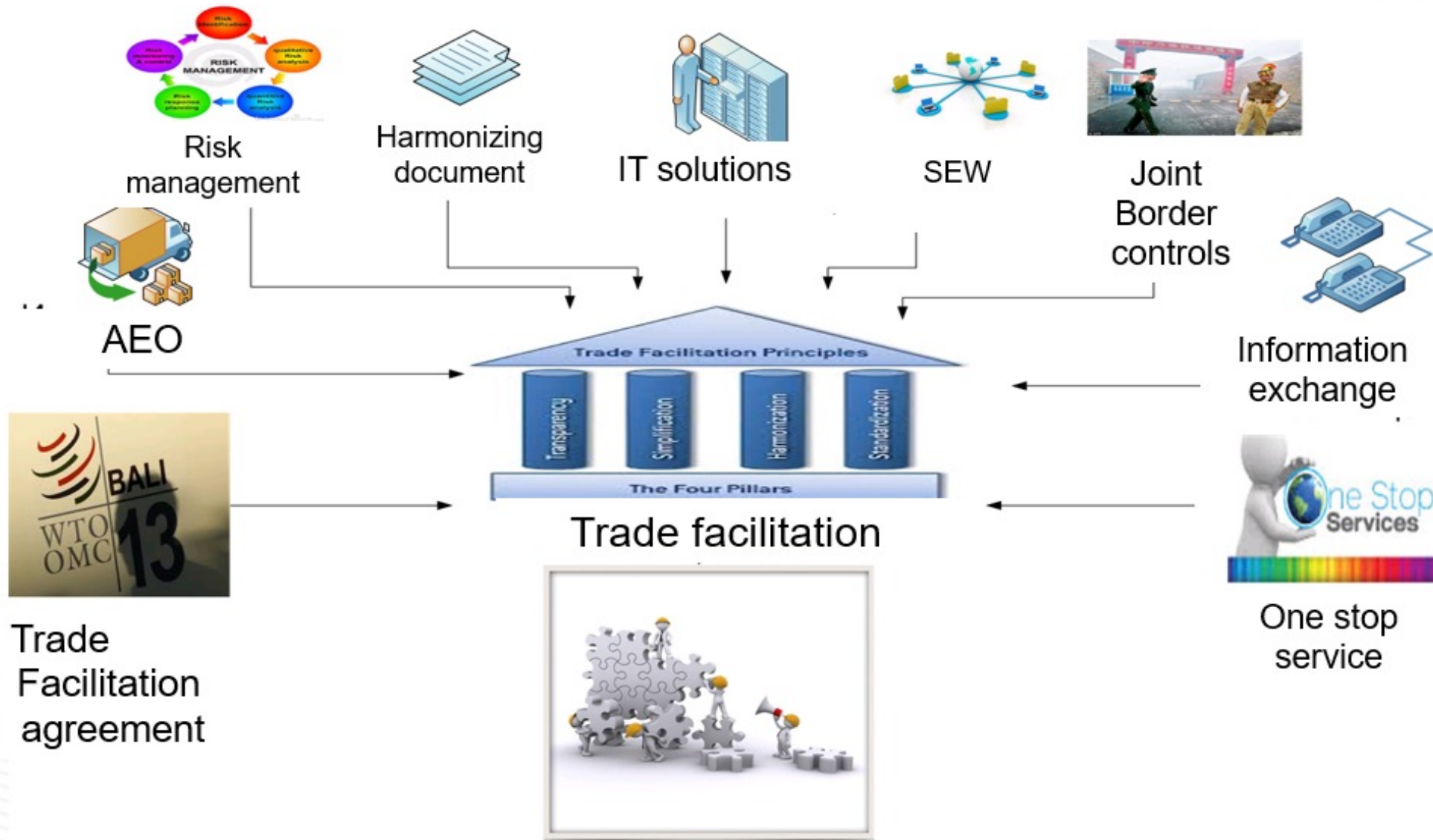
Furthermore ➔

Border Controlling Agencies



**CONTROL OF PASSENGERS, GOODS
AND VEHICLES ENTERING COUNTRY
BORDER**

COORDINATED BORDER MANAGEMENT



Is institutional capacity ready to implement all these?

TRADE FACILITATION MEASURES OF MONGOLIA

WTO: TFA

Article 12;

Implementation rate:
85.3%

UNCTAD TF Empowerment Programme:

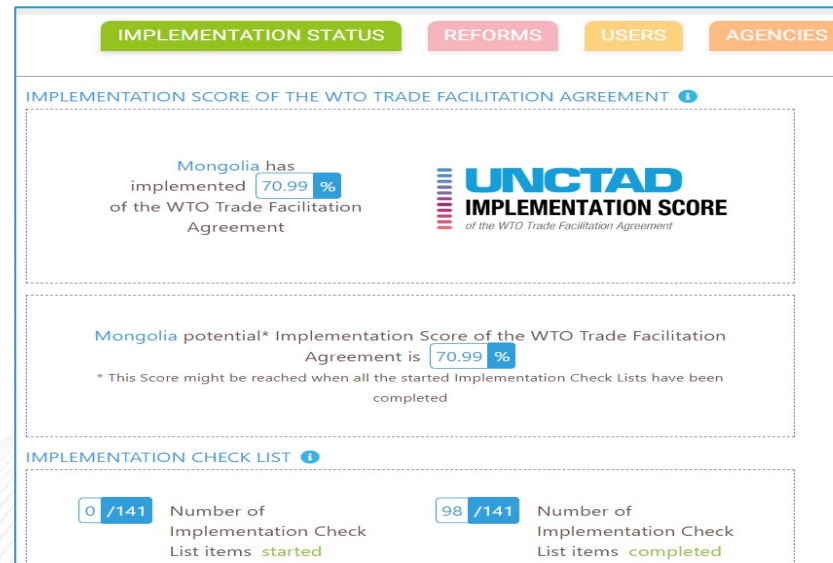
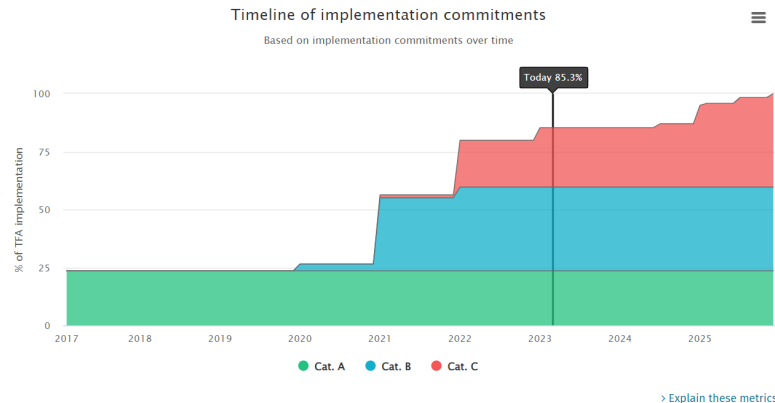
Article 1-12, 23; (141
Check list question);

Implementation rate:
70.9%

WCO Mercator Programme:

Article 1-12, 23;

Maturity Assessment:
Level 2 (Augmented),
57%.



TODAY
22 Feb 2017 - 6 Feb 2023
85.3%

2023 - 2024
7 Feb 2023 - 31 Dec 2024
95.0%
+9.7%

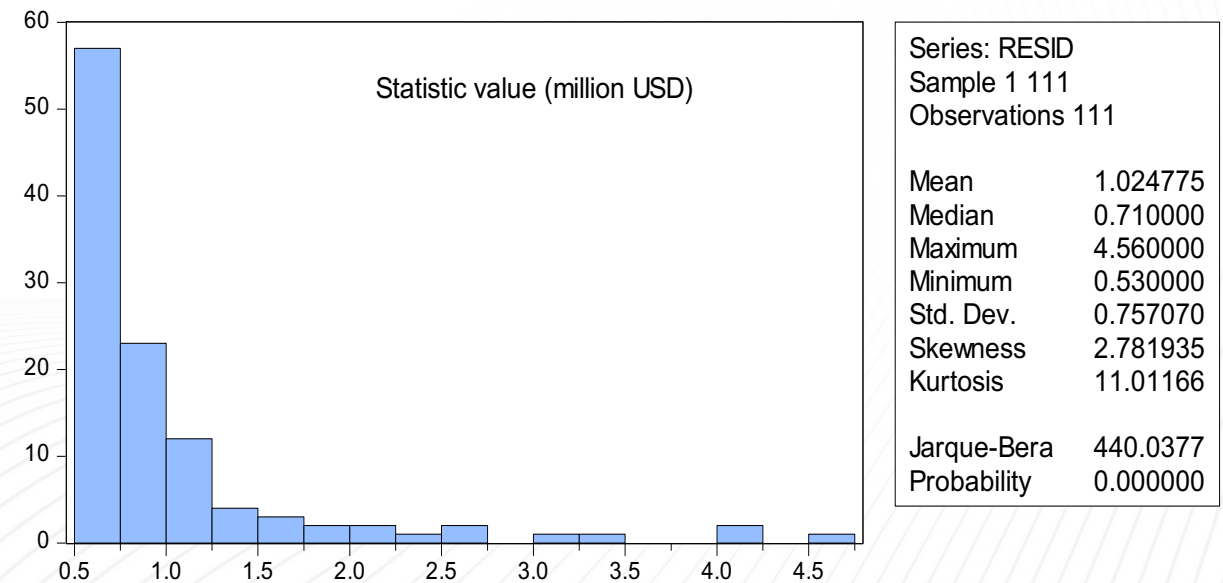
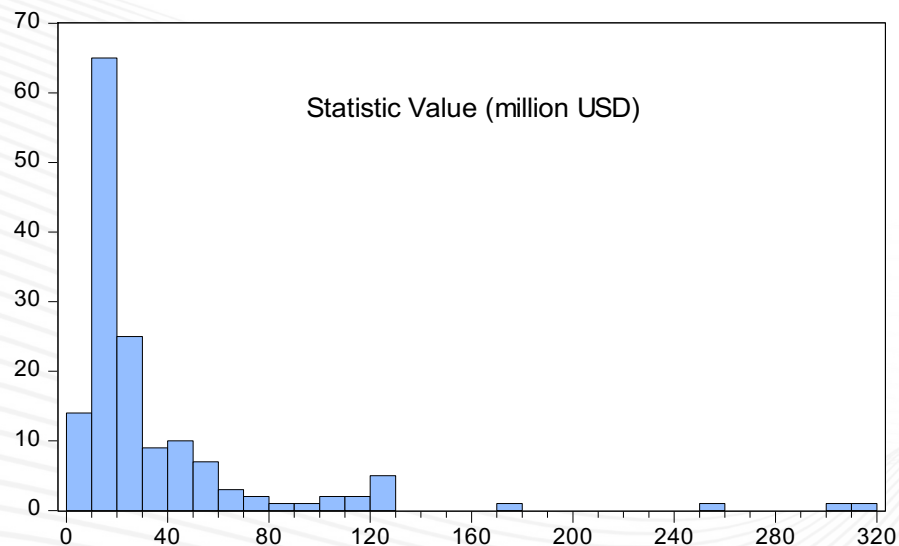
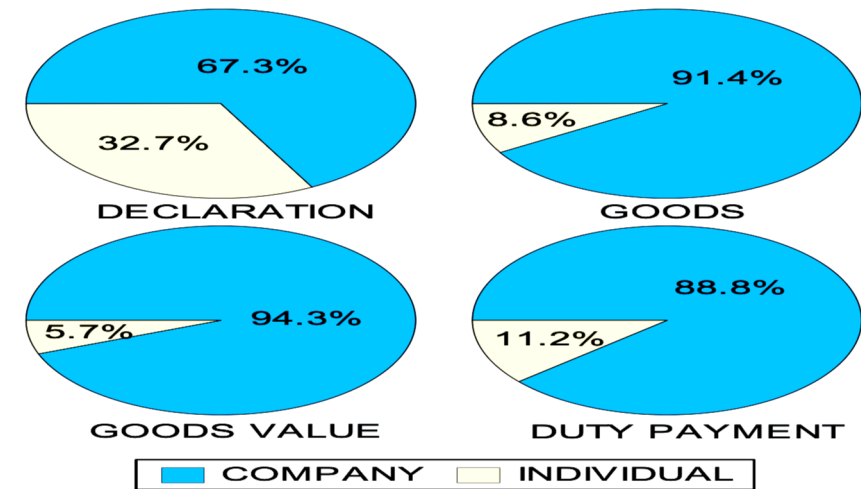
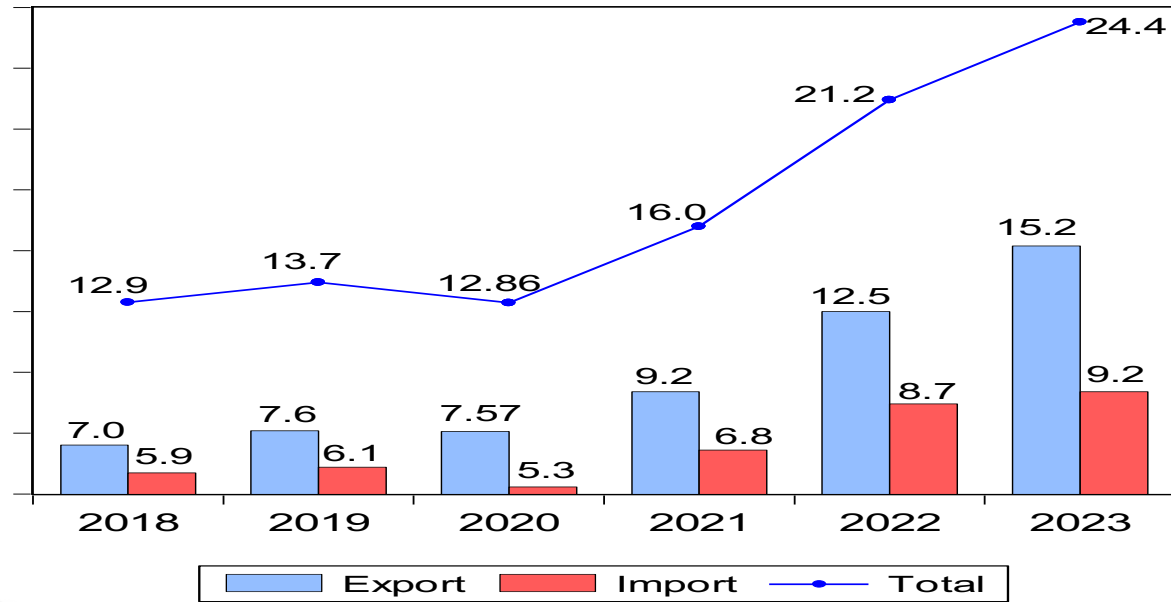
2025 - 2027
1 Jan 2025 - 31 Dec 2027
100.0%
+5.0%



Mercator Programme
A Navigational Map for Trade Facilitation

A WCO Initiative to Support WTO TFA Implementation

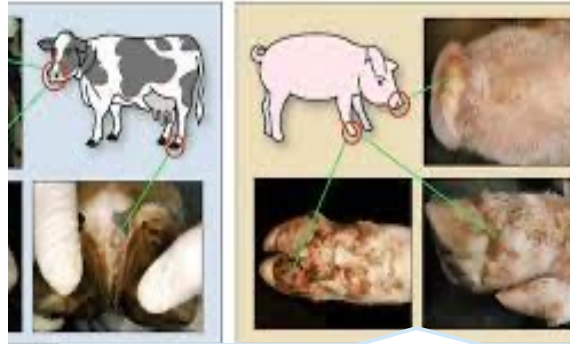
MONGOLIAN CUSTOMS PERFORMANCES (2018-2023)



QUARANTINE CONTROL MEASURES (2018-2023)



Health control



Veterinary control



Plant control



Food safety and quality control

Quarantine control:
5,744 goods by 6 digit HS code,

Subject to control:
2,226 (38.7%)

No need to control: 3,518
(61.3 %)

Subject to control:
2,226 goods

High: 715 (32.1%)

Medium: 1,318
(59.2%)

Low: 193 (8.7%)

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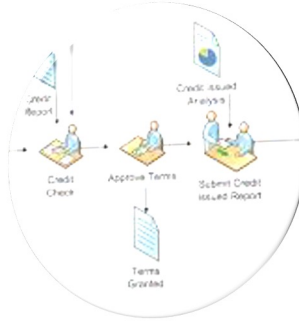
MONGOLIAN CUSTOMS REFORM AND MODERNIZATION

(Within last 30 years)



LEGAL FRAMEWORK

- Continuously improving...



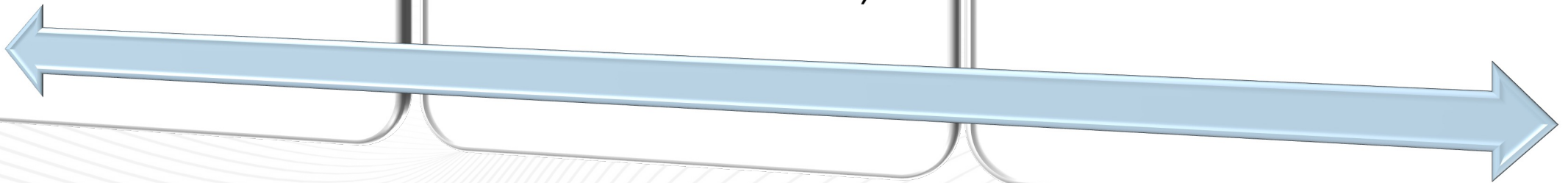
INFORMATION TECHNOLOGY

- ASYCUDA (1994-2001)
- GAMAS (2002-2009)
- CAIS & CEPS (Since 2010)...

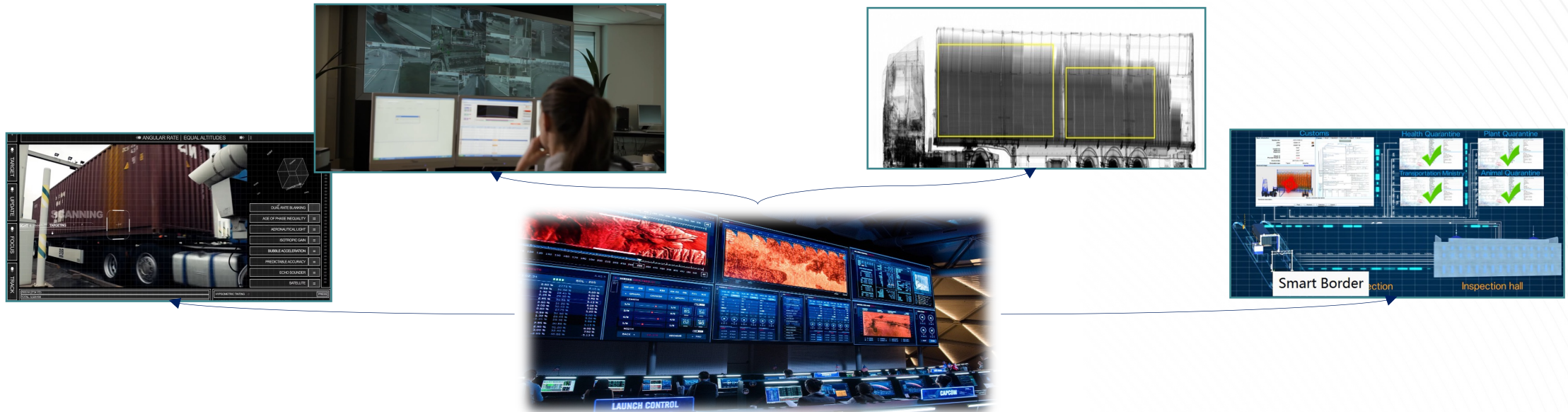


HUMAN RESOURCE

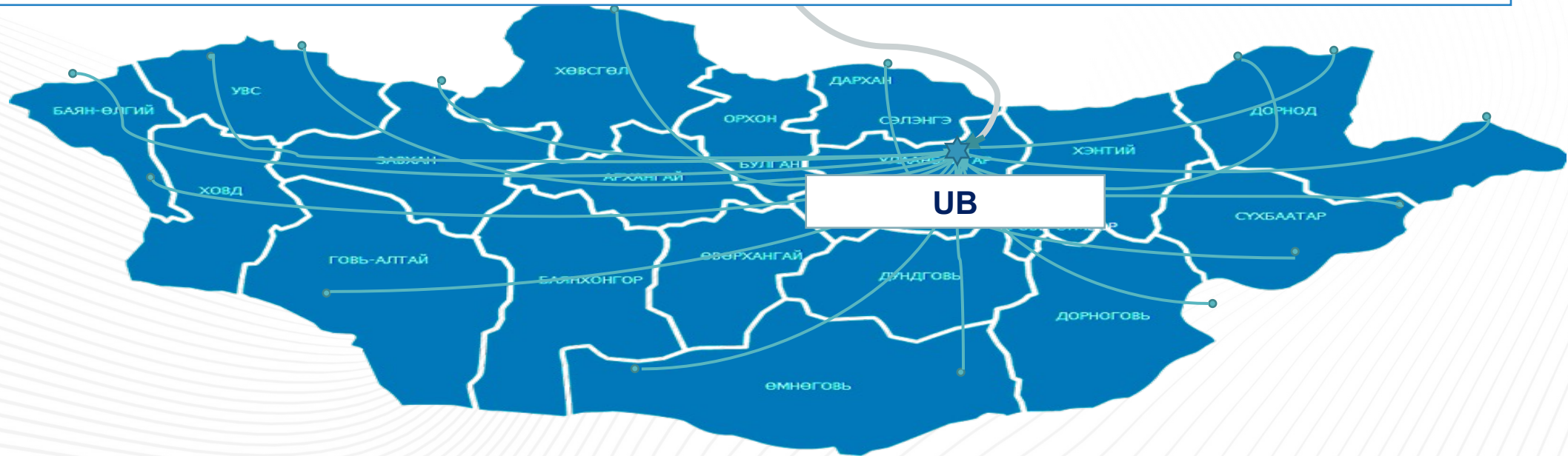
- Continuously improving...



CUSTOMS MODERNIZATION: Targeting center



CUSTOMS GENERAL ADMINISTRATION OF MONGOLIA:



BORDER MANAGEMENT MODERNIZATION

Management consultancy services for implementation of Foreign Trade Single Electronic Window (2019 – 2021). Under this project produced following documents

- As–Is Report
- To-Be Design Report
- Change Management Recommendations
- Requirements Specifications Report
- Recommendations on Regulatory Environment
- Report on Cost estimates for FTSEW implementation

The first two stages planned to implement between 2022 and 2023 under the Regional Improvement Border Service project.

BORDER MANAGEMENT MODERNIZATION: CURRENT PROJECTS



Customs Control Infrastructure

- ✓ Re-engineering Customs business process



Capacity Building

- ✓ Coordination of international projects, initiatives and programs to better address the challenges

Business Process Analysis

- ✓ Operational targeting center
- ✓ CCTV
- ✓ Customs laboratory



Trade Facilitation

- ✓ Social welfare of employees
- ✓ Comprehensive human resource development program



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TIMELINE OF MONGOLIAN CUSTOMS INFORMATION SYSTEMS



Between 1992-2001 Mongolia adopted internationally accepted system ASYCUDA (Automated System for Customs Data) developed by United Nations Conference on Trade and Development (UNCTAD);

From 2001-2010 Mongolian Customs General Administration (MCGA) introduced GAMAS;

Customs automated systems called Customs Automated Information System (CAIS) since 2010;.

“CAIS, CEPS” upgrading since 2019.

INTRODUCTION OF CURRENT SYSTEMS

CAIS

Customs automated information system;

CERP

Customs ERP (Plan, Performance report, Human resource etc.)

CEPS

Customs External Portal System (Customs Broker, Freight Forwarder, Carrier etc.)

GAALI.MN

Customs E-Service (Self declaration system, E-Payment, E-notification etc.)

E-Payment

E-Payment system(Customs tax and other duties)

APQS

Animal Plant Quarantine System (Import and Export License)

CUSS

Customs Statistics System

INFORMATION EXCHANGE PROCESS

CROSS-BORDER, INTERNATIONAL

Exchange declaration data and X-ray photo with Russian Federal Customs (IBM MQ)

Exchange manifest data with China customs(IBM MQ)

TIR EPD information with the International Road Union(on going)

GOVERNMENT AGENCY (G2G)

e-license and e-permission with the Ministry of Health;

Vehicle clearance information with the Ministry of Roads and Transportation;

Passenger's cargo information with the Communications Information Technology agency;

Foreign Trade Statistical data with the General Statistics Department;

Customs clearance information with the General Taxation Authority;

OTHERS (G2B, B2G)

HEALTH INFORMATION EXCHANGE

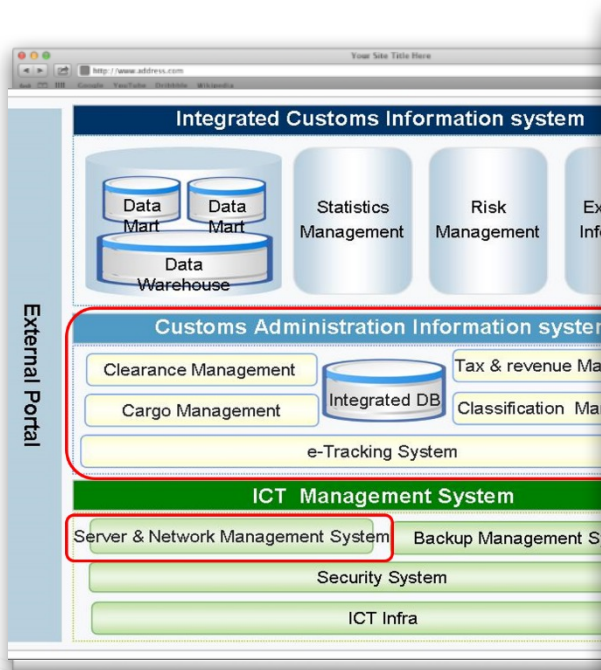


Cargo weight information with Custom's Terminal owner

Customs tax and other duties information with the financial institutions.

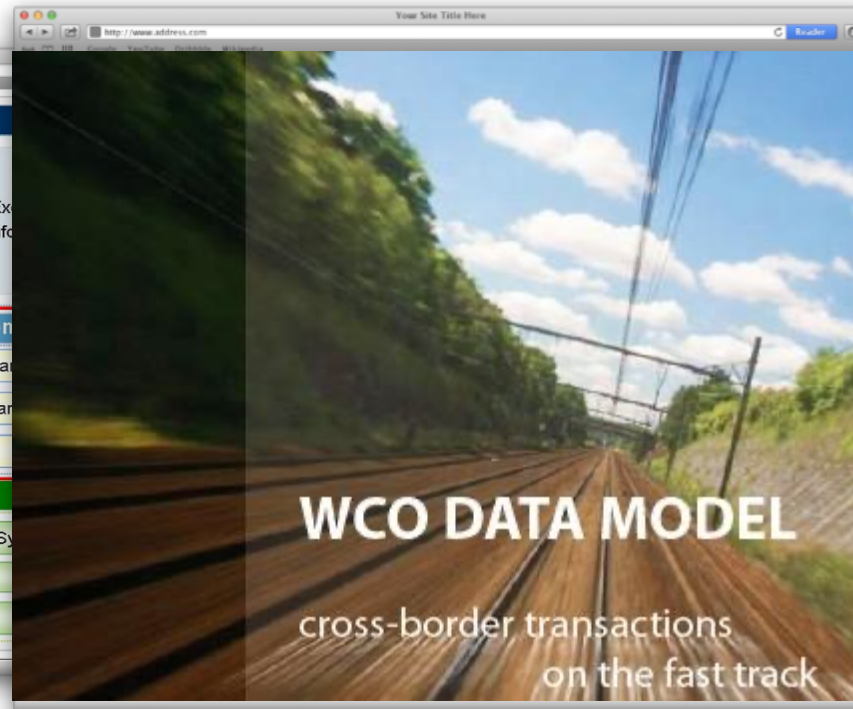
Expertise Act with the Mongolian National Chamber of Commerce.

INFORMATION TECHNOLOGY SYSTEM OF MONGOLIAN CUSTOMS



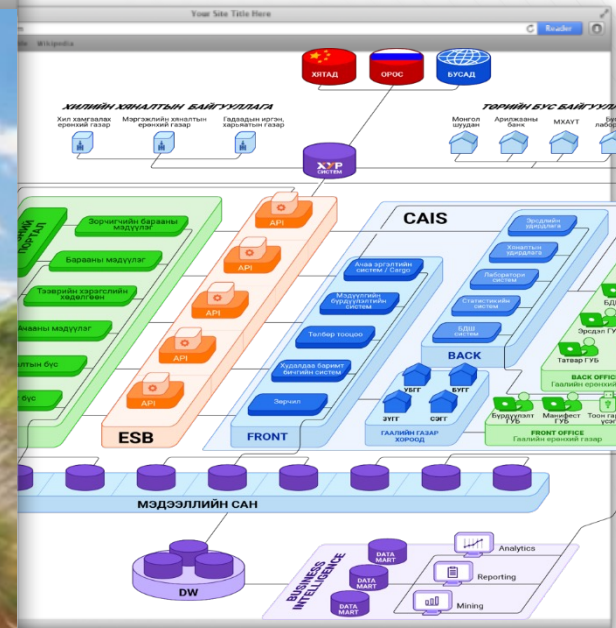
WCO Data Model 2.0v

- ❑ Limited connection



WCO Data Model 3.7v

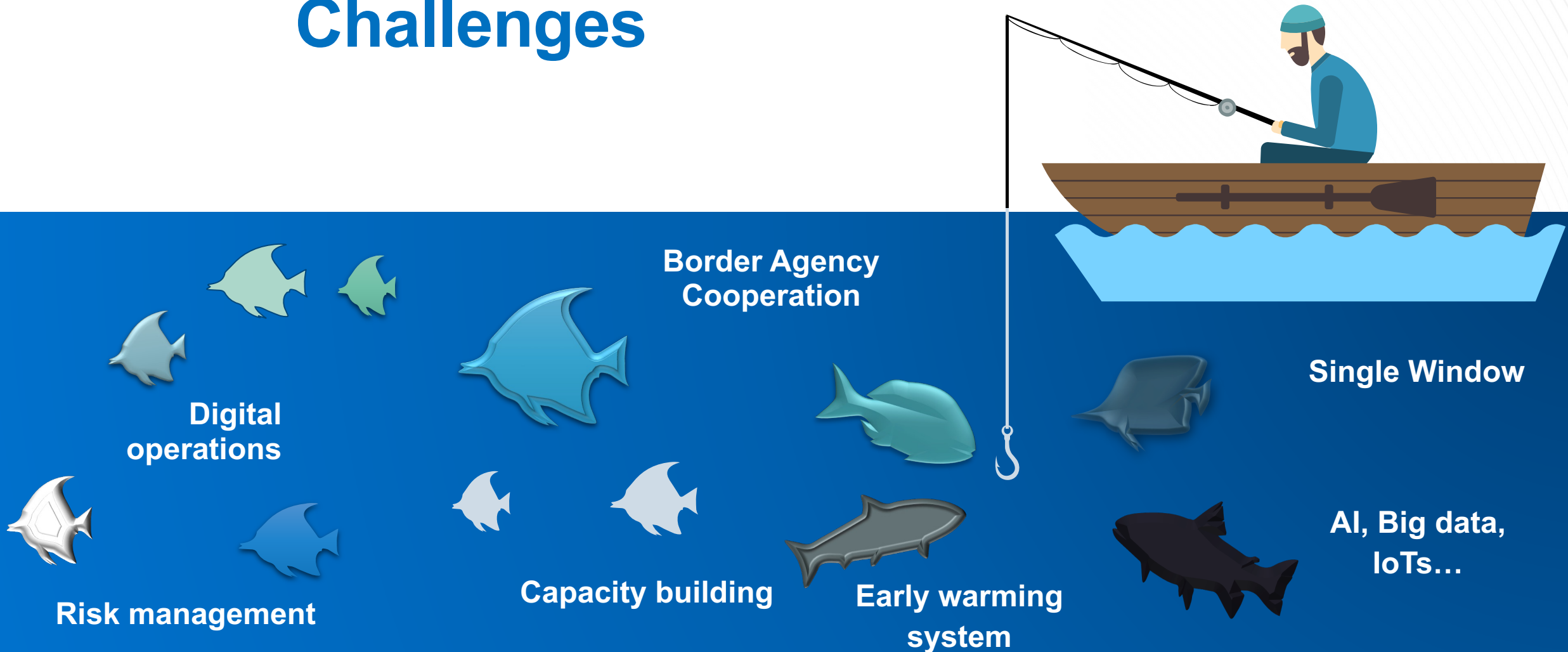
- ❑ Able to exchange information between region



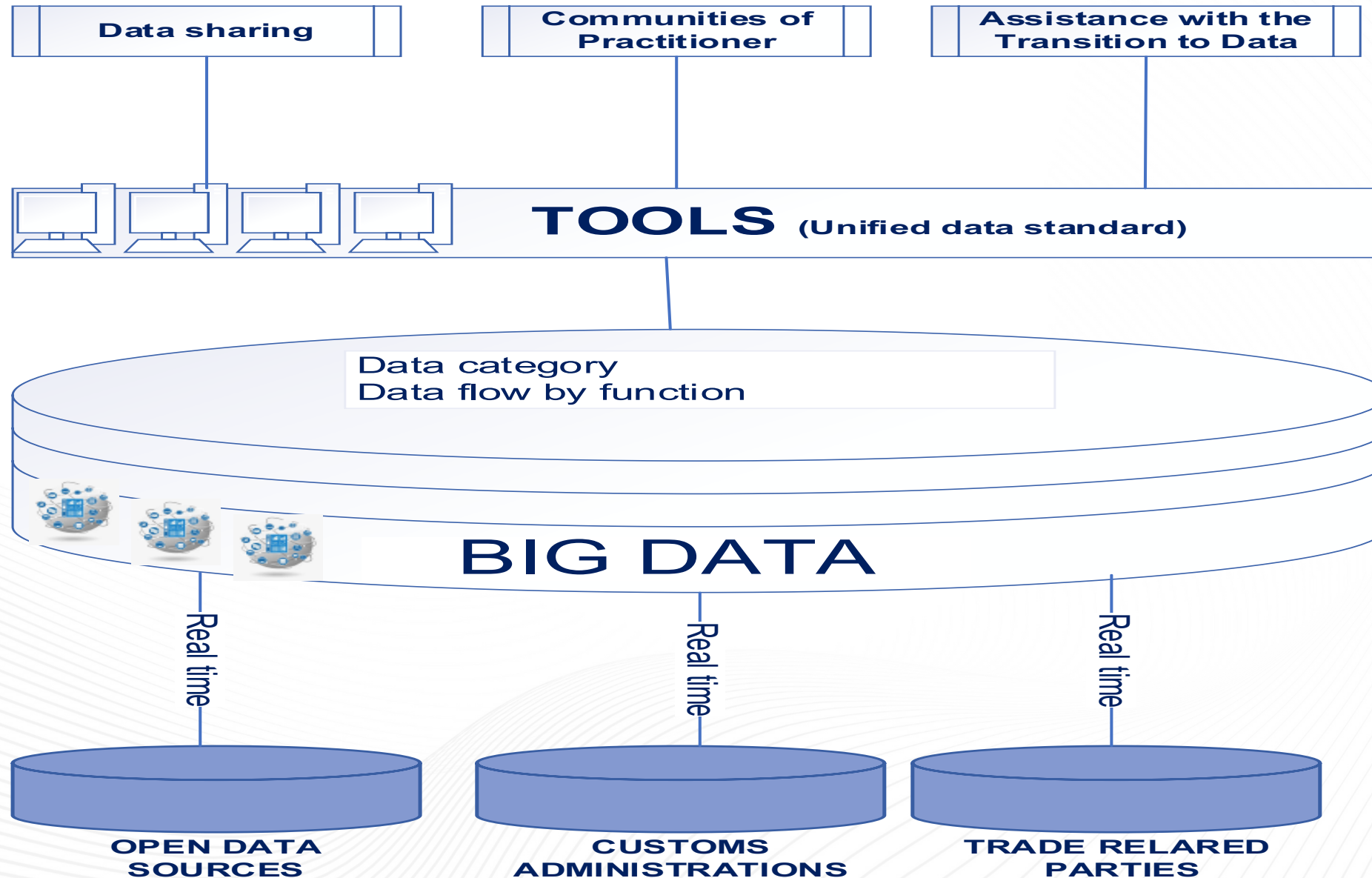
Result:

- ❑ Paperless trade
- ❑ Trade facilitation
- ❑ Risk based selectivity system
- ❑ AEO

Challenges



FURTHERMORE: DATA GOVERNANCE AND STRATEGY



FURTHERMORE

BLOCKCHAIN TECHNOLOGY



INTERNET OF THINGS



ARTIFICIAL INTELLIGENCE & MACHINE LEARNING



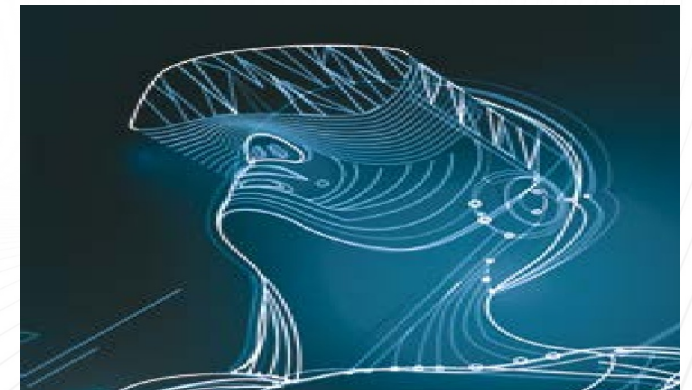
BIOMETRICS



DRON



VIRTUAL, AUGMENTED AND MIXED REALITY



FURTHERMORE: 2024-2025...

29



- ✓ To establish Single Electronic Window;
- ✓ To conduct Business process re-engineering study on Border Regulatory Control;
- ✓ To improve Capacity Building;
- ✓ To reform the Legal Framework;
- ✓ To introduce Integrated Risk Management;
- ✓ To develop CBM;
- ✓ To enhance Customs-Business Partnership;
- ✓ To improve Simplified Customs Procedures; and
- ✓ To use Disruptive Technology for Customs performance (AI, BD, ML, and IoT etc.).

**THANK YOU FOR YOUR
KIND ATTENTION!**