

State Customs Committee of the Republic of Azerbaijan

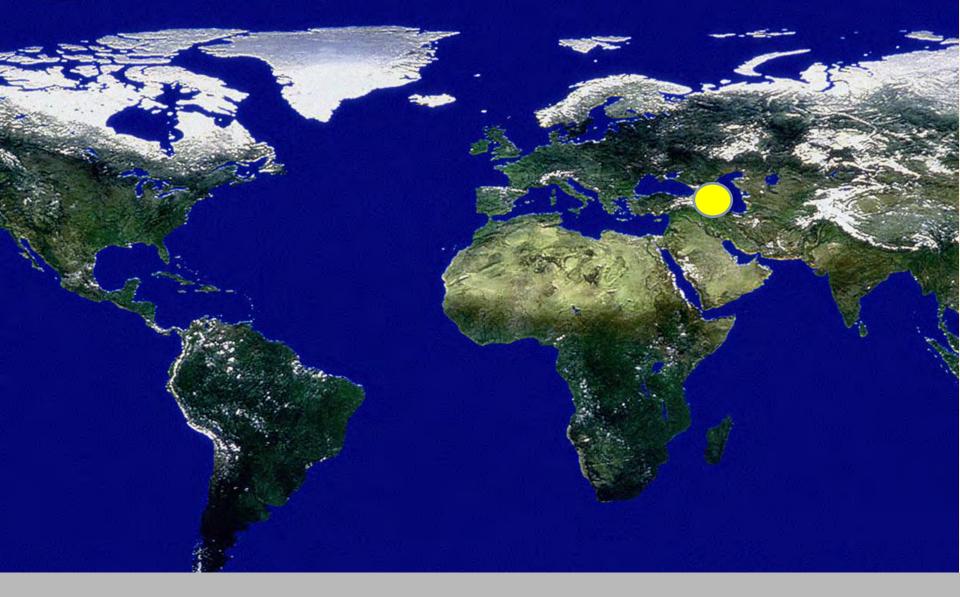
«Single Window» in Azerbaijan Customs Service

Reality and Visions

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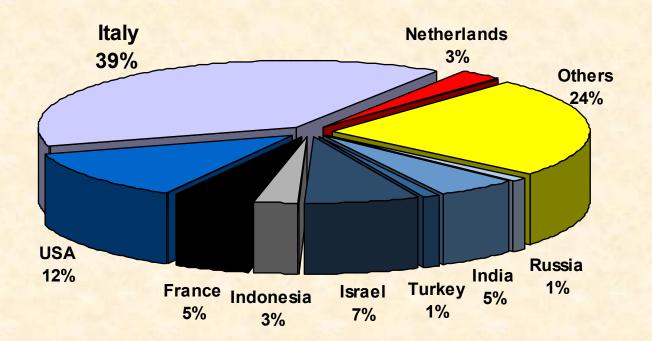
Azerbaijan is an important part of the "Silk Way" and northsouth transport corridor. This increases the importance of Azerbaijan for international trade. Basic
Economic
Indicators

Trade (Export)

Export:

- in 2007 \$ 6,058.3 mln.
- in 2008 \$ 47,756 mln.

Export: oil and gas 90%, machinery, cotton, food

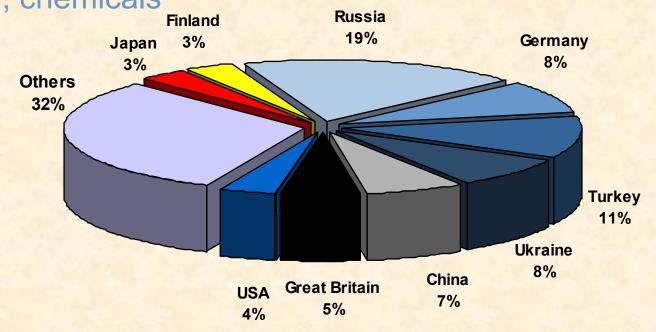


Trade (Import)

Import:

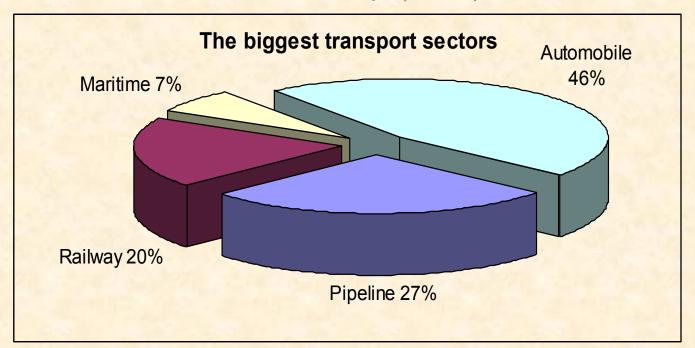
- in 2007 \$ 5,708.6 mln.
- in 2008 \$ 7,163.5 mln.

Import: machinery and equipment, oil products, metals, food, chemicals



Transport

- Investment in 2008 about \$ 800 mln.
- Transportation is well established
 - railways 2,920 km
 - motorways 21,891 km
 - pipelines 5,300 km
- Public Private Partnership (PPP) Investment models



Celebrating Reforms





AZERBAIJAN is the top global reformer

• 33rd place out of 181 economies

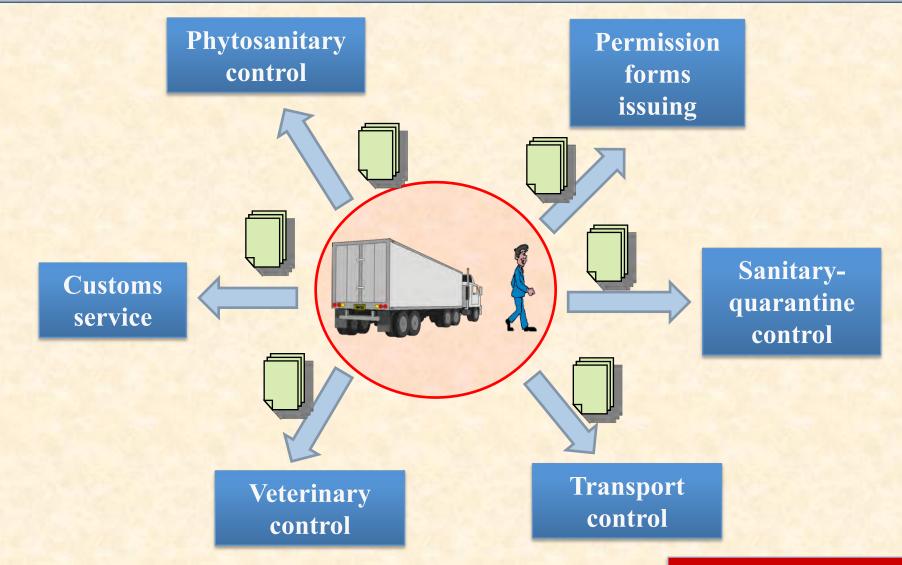
Topic	2007 Ranking	2008 Ranking
Starting a business	66	13
Employing workers	67	15
Registering property	63	9
Protecting investors	110	18
Paying taxes	143	102

Azerbaijan Customs Service

The state border of the Azerbaijan



The history of checking transport means and goods at the state border checkpoints





Development Program

"State Program on development of customs system of the Azerbaijan Republic in 2007-2011"



Presidential decree No. 12 November 11, 2008

Application of the "SW principle" on inspecting the goods and vehicles passing the state border checkpoints of the Republic of Azerbaijan

asingle Windowa timeline

Business process
analysis for the
inspection of
goods and
transport means
passing through
state border
checkpoints

Capacity
building
improvement at
border customs
and best
international
practice studies

Technology scheme developement for SW system Developed and implemented hardware and software solutions on SW system Monitoring and reporting on SW results at the state borders

2007

2008

2008

2009

2009

State Program on the development of customs system of the Republic of Azerbaijan in 2007-2011

2008



2008



2009

Presidential decree

Application of the "SW principle" on inspecting the goods and vehicles passing the state border checkpoints of the Republic of Azerbaijan

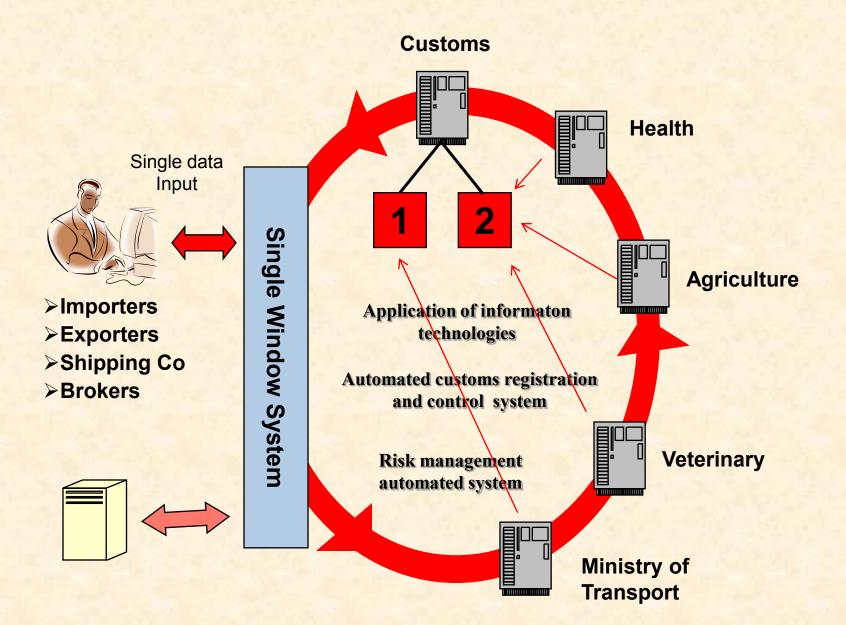
Organized the commission within Customs Committee for "Single Window" project implementation

Established "Department of Phytosanitary,
Sanitary-quarantine and veterinary control
at the border" and "Department for the issue
of permission form at the border" in the
Customs Committee for managing and
control services, which were transferred
from different organizations

Key factors

- Political will Decree by the President
- Strong central organization State Customs Committee
- Government-Business partnership Working Group
- Clearly project objectives and boundaries Conception
- User friendliness и availability «Single Window AIS»
- Favourable legislation –revisions to laws; establishment of electronic data exchange among organization and bodies
- International standards and recommendations UN CEFACT
- Finding out potential obstacles Optimizing relations among ministries, adaption of legislation
- Marketing and advertising
- Message delivery strategy

"Single Window" principle



Single Window business process automation

Single Window system computerization





The Ministry of Agriculture

Veterinary Head Department









SINGLE WINDOW

STATE CUSTOMS COMMITTEE







Sanitary - quarantine









Permission

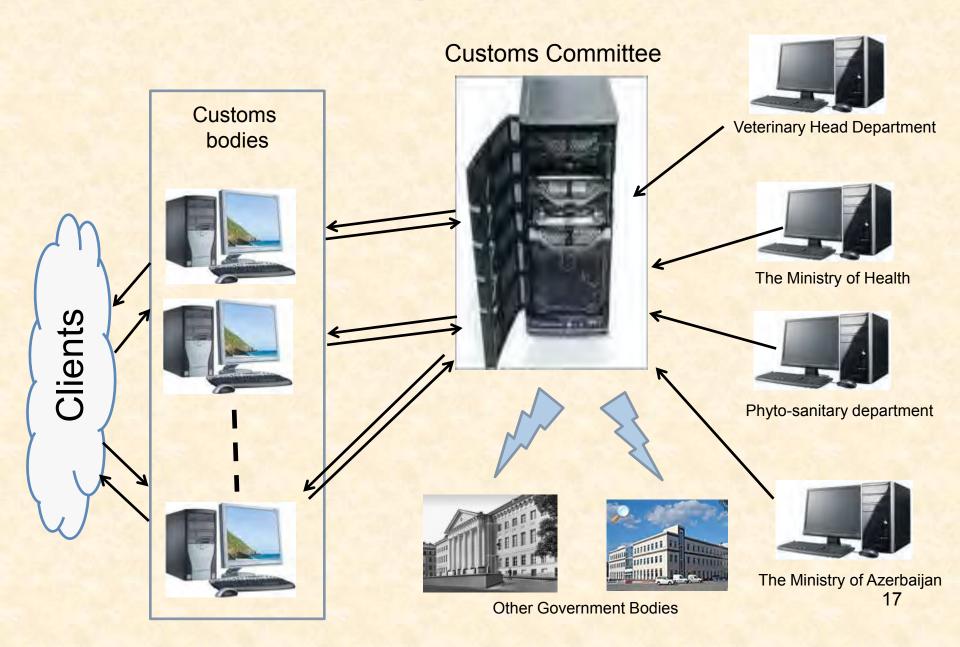
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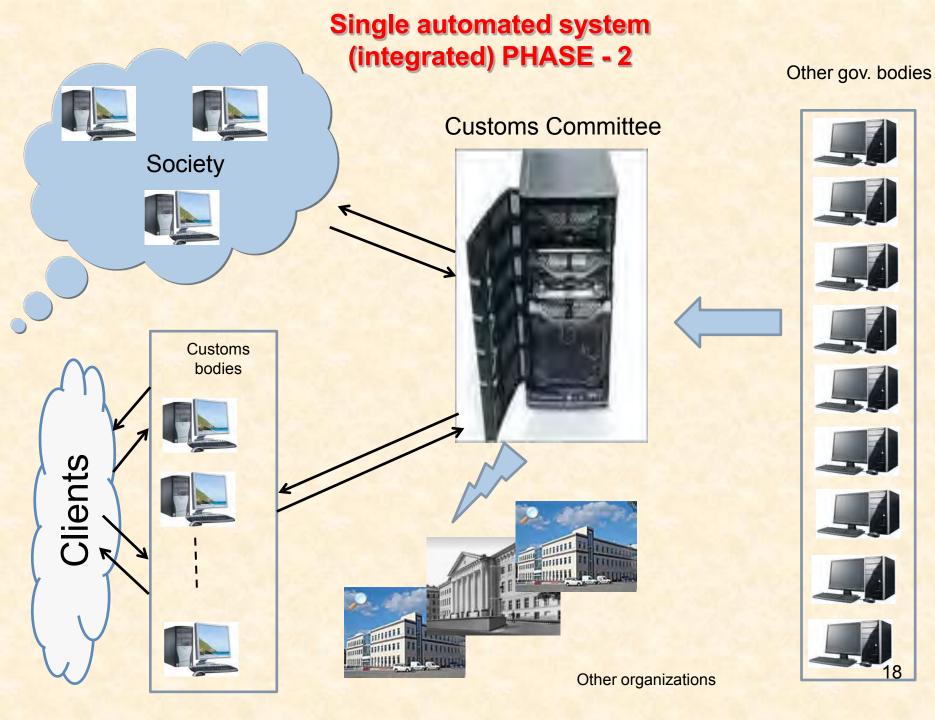




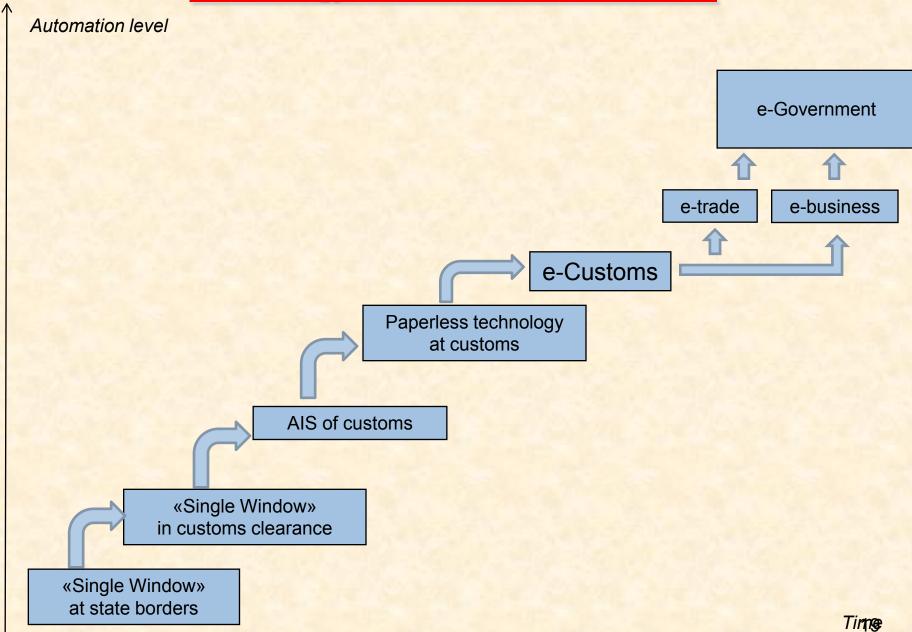
Duty chief

Single automated system (integrated) Phase - 1



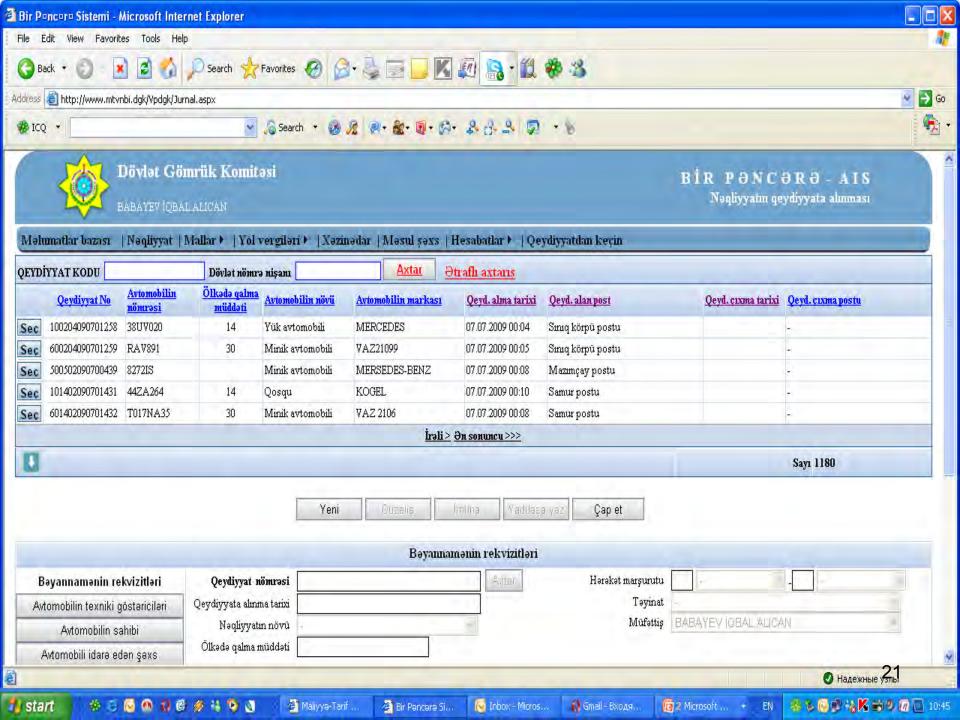


ICT Strategy at State Customs Committee



Application of international standards

- UN/CEFACT recommendations
- WCO recommendations
- WCO recommendations
- UN ECE guidelines





Significance,

peculiarities,

and results,

of «Single Window» project



Stages of technical realization of project

e- Trade e-Business e-Government

e-Customs system development

Introduction of e-clearance and e-control system

Registration of and control over goods at all customs bodies

Veterinary, sanitary-quarantine, phytosanitary, and transport services connection to the system

Registration of and control over goods carried via other transport means

Registration of and control over goods carried in automobiles

Registration of and control over goods carried through state border cross points (automobiles)

Development of internal portal of customs service

«Single Window» coverage

- Customs to Business (C2B)
- Business to Business (B2B)
- Business to Customs (B2C)
- Customs to Customs Domestic (C2C-D)
- Customs to Customs International (C2C-I)

Significance of «Single Window»

- Access to information resources
- Integrated system
- Data identificationa and security
- Search tool, monitoring and reporting
- Scope and flexibility

«Single Window» Benefits

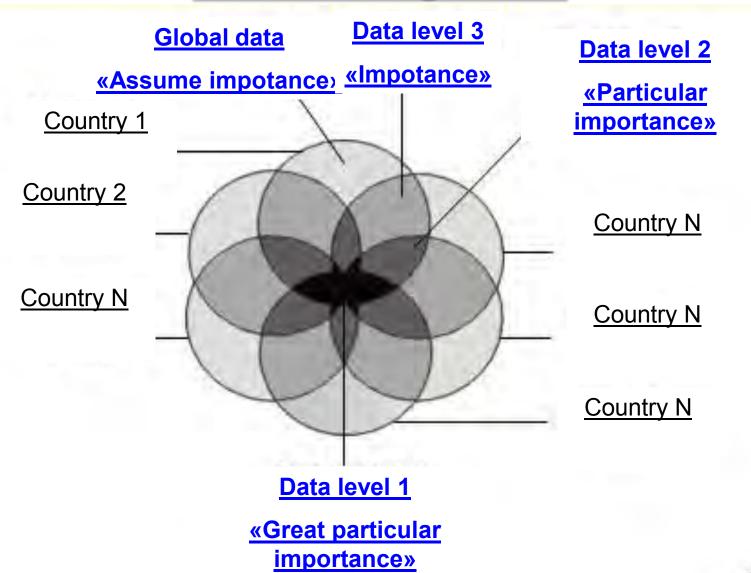
For Government

- efficient deployment of resources
- Correct revenue statistics
- Improved trader compliance
- Enhanced security
- Increased integrity & transparency

For Private Sector

- Cutting costs through reducing delays and informal payments
- Faster clearance and release
- Predictable application & explanation of rules
- More effective & efficient deployment of resources
- Increased transparency
- Less Processing Steps

Model Integration





Thank you for attention