



CAREC PUBLIC SECTOR MANAGEMENT COURSE
Baku, Azerbaijan

18-19 November 2010

PROGRAMME EVALUATION STATISTICS

What the rating mean					
Not Attained	Somewhat Attained	Attained	Mostly Attained	Fully Attained	No Response
1	2	3	4	5	N

PART 1 - COURSE LEARNING OBJECTIVES									
Course Learning Objectives	Ratings						Total Participants	Total Rating	Average Rating
	1	2	3	4	5	N			
• 1. The programme aims to provide government officials with updated practical knowledge and skills in public sector management and finance.	0	0	0	4	18	0	22	22	4.82
• 2. Participants of the course will be exposed to modern tools and best practices that will strengthen their work within government institutions and enhance accountability, transparency, and efficiency in the use of public resources.	0	0	0	5	16	1	22	21	4.76
• 3. Knowledge strengthening of effective public sector management based on strategic planning and effective operational implementation.	0	0	1	2	17	2	22	20	4.80
• 4. Establishment of regional and international network during the programme.	0	0	1	2	15	4	22	18	4.78
Overall Average									4.79

Please indicate other comments or suggestions

- Preferred to use discussions and videomaterials related to the slides and the topics, also necessary to include more information about Azerbaijan. The course was organized at good level.

- Existing differences between PPP in numeric and financial forms in various countries;
- Everything was at high level.

PART 2 - KEY LEARNING POINTS AND INSIGHTS

Please provide us with your feedback.

1) What did you find useful in this programme?

- Modern approach, free discussions and accurate knowledge of the materials.
- Main features of the lider and the spectrum.
- New ideas and information, and interesting case studies were provided to analyze and discuss;
- Contract analysis and strategic triangle
- For me everything was useful;
- Effective Management
- Knowledge upgrade in this field.

2) How might you use what you have gained from this programme in your work?

- At work after thorough study of the materials; In my career:
- Alternative approach to management; historical examples and full delivery
- For preparing contracts and at work (3)

3) Please list your 3 most significant learning/ insights gained from the course.

- Startegic issues during negotiations in all the fields;
- Strategic triangle (2)
- All the aspects of the programme are important to me.
- Effective public management during unsteady times and what is required for expanding the trade, entering new markets, and controlling over information flow etc?
- Meeting the representatives from the National University of Singapore and learning the fields that were taught during the course, methods and experience of the Faculty and the course.

4) What topics/ areas would you want more coverage? Less coverage?

More Coverage
• Examples from other countries with similar economy as Azerbaijan.
• Types of management contracts
• Public Management topic and coordination work of various interest groups.
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Less Coverage
• Cover other countries not similar to Azerbaijan less.
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5) Any other suggestions to improve the course?

- To test the understanding of the participants in written format if possible.
- Everything is ok.
- I think everything was important and normal given the time provided for the course.

PART 3 - SESSIONS AND PRESENTERS

Sessions	Ratings						Total Participants	Total Rating	Average Rating
	1	2	3	4	5	N			
• 19 November, Friday, Morning and Afternoon Sessions Public Sector Management	0	0	0	3	18	1	22	21	4.86
• 18 November, Thursday, Morning and Afternoon Sessions Public Private Partnership	0	0	0	2	19	1	22	21	4.90
• Overall Course	0	0	0	2	17	3	22	19	4.89
Overall Average									4.89

Professor Scott Fritzen	Ratings						Total Participants	Total Rating	Average Rating
	1	2	3	4	5	N			
• The Instructor facilitated learning and stimulated further interest in the topic.	0	0	0	2	20	0	22	22	4.91
• Easy to understand.	0	0	0	1	20	1	22	21	4.95
• Made the learning participatory	0	0	0	2	19	1	22	21	4.90
• Provided good examples and learning materials (power points, readings, teaching notes)	0	0	0	1	21	0	22	22	4.95
• Adressed issues raised by participants	0	0	0	2	19	1	22	21	4.90
Overall Average									4.93

Please explain your rating and add any coments or suggestions to the instructor.

- Very modern and accurate approach to the problems.
- I am rating highly because he did not leave any issue undiscussed despite the time constraints.

Professor Eduardo Araral	Ratings						Total Participants	Total Rating	Average Rating
	1	2	3	4	5	N			
• The Instructor facilitated learning and stimulated further interest in the topic.	0	0	0	2	20	0	22	22	4.91
• Easy to understand.	0	0	0	1	20	1	22	21	4.95
• Made the learning participatory	0	0	0	0	21	1	22	21	5.00
• Provided good examples and learning materials (power points, readings, teaching notes)	0	0	0	1	20	1	22	21	4.95
• Adressed issues raised by participants	0	0	0	3	19	0	22	22	4.86
Overall Average									4.94

Please explain your rating and add any coments or suggestions to the instructor.

- A little bit abstract.
- Thank you very much Professor!
- I am rating highly because he did not leave any issue undiscussed despite the time constraints.

PART 4 - INTERPRETERS

Mr. Turan Aliyev	Ratings						Total Participants	Total Rating	Average Rating
	1	2	3	4	5	N			
• Easy to understand	0	0	0	0	20	2	22	20	5.00
• Spoke with enthusiasm	0	0	0	0	20	2	22	20	5.00
• Gave clear interpretation	0	0	0	0	21	1	22	21	5.00
Overall Average									5.00

Please explain your rating and add any coments or suggestions to the interpreter.

- Excellent, accurate translation and professional. Thank you!

PART 5 - PROGRAMME MATERIALS									
Programme Materials	Ratings						Total Participants	Total Rating	Average Rating
	1	2	3	4	5	N			
• Relevance	0	0	0	3	16	3	22	19	4.84
• Organization	0	0	0	2	17	3	22	19	4.89
• Overall Rating	0	0	0	2	17	3	22	19	4.89
Overall Average									4.88

Comments or suggestions on programme materials:

- Would be better to add more recent information about Azerbaijan.
- Very good!

PART 6 - PROGRAMME ADMINISTRATION									
Programme Organization	Ratings						Total Participants	Total Rating	Average Rating
	1	2	3	4	5	N			
• Staff Support	0	0	0	1	19	2	22	20	4.95
• Venue	0	0	0	5	15	2	22	20	4.75
• Food	0	0	1	4	15	2	22	20	4.70
• Equipment	0	0	0	5	15	2	22	20	4.75
• Overall Rating	0	0	0	1	19	2	22	20	4.95
Overall Average									4.82