## FORUM ON eGOVERNMENT AND TRADE FACILITATION 23-28 January 2006

Date/Time	Venue	Institution/Contact Persons		
Monday, 23 January 2006				
Arrival	Rendezvous Hotel 9 Bras Basah Road Singapore 189559	Arrival at Singapore Changi Airport Received by: Liaison Officer Singapore Cooperation Programme Ministry of Foreign Affairs		
6.00pm – 7.30pm	Rendezvous Hotel The Courtyard next to Palong Lobby Bar at Level 1	Welcome Cocktail Reception		

Tuesday, 24 January 2006			
9.00am – 10.00am	Ministry of Foreign	Opening Ceremony and Tea Reception	
9.00am - 10.00am	Affairs	Opening Ceremony and Tea Reception	
10.00am – 11.30 am	Ministry of Foreign Affairs Tanglin, Singapore 248163	Presentation by: <b>Ms. Caren Chua</b> Senior Consultant, e-Government Policies & Programmes Division, IDA <u>Topic</u> : The Singapore eGovernment Experience	
12.00pm – 1.30pm	Café Vienna Royal Plaza on Scotts	Welcome Lunch hosted by Ministry of Foreign Affairs	
2.00pm – 3.15pm	Inland Revenue Authority of Singapore (IRAS) 55 Newton Road Revenue House Singapore 307987	<ul> <li>Presentation by:</li> <li>(i) Mr. Phua Ree Kee Senior Corporate Communications Officer, Singapore Customs</li> <li>(ii) Ms. Belva Chia Trade Officer, Singapore Customs</li> <li>Topic: Business Partnership Programmes on Singapore's Customs Reforms and IT Policies</li> <li>Guests will be hosted by : <ul> <li>(i) Mr. Peter Cheah, Head of Permits Compliance Branch</li> <li>(ii) Ms. Karen Lim, Deputy Head of Procedures &amp; Systems Development</li> <li>(iii) Ms. Tay Hui Shan, Research &amp; International Officer</li> </ul> </li> </ul>	
3.15 – 3.30pm		Tea Break hosted by IRAS	
3.30 – 5.00pm	Inland Revenue Authority of Singapore (IRAS) 55 Newton Road Revenue House Singapore 307987	Presentation by: Mr. Christopher Lim General Manager, NCS <u>Topic</u> : (i) Introduction to NCS (ii) Business Partnership Programmes on Singapore's Tax and IT Policies (NCS) Site visit to IRAS Processing Centre Guests will be hosted by: Mr Wilson Ong, Assistant Commissioner, IRAS	
7.00pm	Ritz Carlton Hotel The Grand Ballroom	International Enterprise Forum Gala Dinner	

Wednesday, 25 January 2006				
9.00 – 10.00am	NCS Pte Ltd 5 Ang Mo Kio Street 62 NCS Hub Singapore 569141	Presentation by: <b>Ms. Vanessa Marie Zehnder</b> Principal Consultant, NCS <u>Topic:</u> Government Service Transformation Guests will be hosted by: (i) Mr Lum Hon Fye, Chief, Global Business (ii) Christopher Lim, General Manager (iii) Mr Yip Kong Ban, Director		
10.00 – 10.15am		Tea break		
10.15 – 11.15am		Presentation by: <b>Mr. Ian Brown</b> Director, Regional Business Development, NCS <u>Topic:</u> The measurable difference! How to measure business value creation – BPR case study		
11.15am -12 15pm		Presentation by: <b>Mr. Ang Kian Kee</b> Lead Consultant Certified Business Continuity Professional (CBCP), NCS <u>Topic</u> : Business Continuity Planning		
12.45 to 2.15.pm	Goshen Restaurant 1 Lorong 23 Geylang Road	Lunch hosted by NCS		
3.00pm – 5.00pm	Immigration & Checkpoints Authority (ICA) Tuas Checkpoint	Site Visit to Tuas Checkpoint – hosted by: <b>Mr. Wong Kong Wa</b> Commander, Tuas, ICA <u>Topic</u> : Integrated Border Management – Integration of Customs, Police & Immigration controls – people, goods and vehicle movements		
7.00pm	Dinner @ the scenic Sentosa Golf Club	Dinner hosted by ADB and IE Singapore		

Thursday, 26 January 2006			
9.00am – 10.30am	International Trade Institute of Singapore (ITIS) 111 Somerset Road #02-05 Singapore Power Building Singapore 238164	Presentation by : (i) <b>Mr. Mohammed Razak</b> Senior Consultant, ITIS <u>Topic</u> : Customs Management – Administration of Free Trade Sones, and Bonded Regimes (ii) <b>Mr. Max Ee Khong Kie</b> Consultant, ITIS <u>Topic</u> : Integrated Logistics – Multimodal Transit and Transshipment	
10.30am – 10.45am		Tea Break Hosted by ITIS	
11.00am – 12.30pm	CrimsonLogic 31 Science Park Road The Crimson Singapore 117611	Presentation by CrimsonLogic <b>Mr. David Siah</b> , Director <u>Topic</u> : Public Private Partnership in Establishing a "Single Window" Environment for Trade Facilitation in Singapore – TradeXchange (new TradeNet ™ ++) Platform for Trade, Customs, Shipping and Logistics	
12.45pm – 2.00pm	The Crimson 31 Science Park Road Singapore 117611	Lunch hosted by CrimsonLogic	
2.15pm – 3.30pm	<b>CrimsonLogic</b> 31 Science Park Road The Crimson Singapore 117611	Presentation by CrimsonLogic <b>Mr. Sivam</b> , Senior Executive <u>Topic</u> : Authorised Economic Operators (AEC) and Trade Facilitation – Risk Management/Profiling Criteria and Pre-Clearance Procedures	
3.45pm – 5.30pm	Bugis Junction Office Tower #07-00	Site Visits to AECs, Crimsonlogic Service Bureau	
Evening		Free Program	

Friday, 27 January 2006				
9.30am – 11.00am	Urban Redevelopment Authority (URA) Maxwell Road Singapore	Presentation by: <b>Ms. Carol Lim Mei Mei</b> Executive Public Relations Officer Urban Redevelopment Authority (URA) <u>Topic:</u> Transforming the Singapore Landscape		
11.30pm -1.30pm	Maxwell Road Market	Lunch Break		
2.00pm – 3.15pm	International Enterprise Singapore 230 Victoria Street #09-00 Bugis Junction Office Tower Singapore 188024	Closing and Wrap-up		
4.00pm – 5.00pm	Singapore Heritage Tour	Organized by IE Singapore		
Saturday, 28 January 2006				
Day	Singapore Changi Airport	Departure Send off by: Liaison Officer Singapore Cooperation Programme Ministry of Foreign Affairs		