



**WORKSHOP ON SINGLE WINDOW DEVELOPMENT FOR CAREC TRADE
AND CUSTOMS OFFICIALS
Singapore: 8–10 July 2008**

PROGRAM

Tuesday, 8 July 2008

- 9:00–9:30** **Registration**
- 9:30–9:40** **Welcome Remarks by International Enterprise Singapore**
Mr. G. Jayakrishnan
Deputy Director, International Organisations
IE Singapore
- 9:40–9:50** **Opening Address by Asian Development Bank**
Mr. Ying Qian
Principal Economist, East Asia Department
Asian Development Bank
- 9:50–10:00** **Event Photo Session**
- 10:00–10:15* *Tea Break*
- 10:15–11:45** **Single Window: Overview and Best Practices **
Q&A
Ms Maria Misovicova
Economic Affairs Officer, Trade Efficiency and Facilitation Section
UNESCAP
- 11:45–13:15* *Welcome Lunch hosted by International Enterprise Singapore*
- 13:15–14:30** **Experiences of the ASEAN Single Window **
Q&A
Mr. Quang Anh Le
Assistant Director, Bureau for Economic Integration
ASEAN Secretariat
- 14:30–14:45* *Tea Break*
- 14:45–16:00** **Process Improvements of Trade Facilitation—Harnessing of IT **
Q&A

Ms Lee Chwee Peng Senior Trade Office, Procedures and Processing
Branch Singapore Customs

Wednesday, 9 July 2008

- 8:45–9:00** **Registration**
- 9:00–10:15** **The Single Electronic Window—Singapore's TradeNet** **РУСОМ**
Q&A
Mr. Jonathan Koh
Director, Consulting & Solutions
CrimsonLogic
- 10:15–10:35* *Tea Break*
- 10:35–11:50** **TradeXchange Integrated IT Platform for Trade** **РУСОМ**
Q&A
Mr. Jonathan Koh
Director, Consulting & Solutions
CrimsonLogic
- 11:50–13:20* *Lunch*
- 13:20–14:35** **Practical Considerations for a National Single Window—**
Implementation and Critical Success Factors **РУСОМ**
Q&A
Mr. Jonathan Koh
Director, Consulting & Solutions
CrimsonLogic
- 14:35–14:55* *Tea Break*
- 14:55–16:10** **Implementation of Single Window in Other Countries:**
• **Ghana Community Factors**
• **Trade Facilitation in Mongolia**
Q&A
Mr. Jonathan Koh
Director, Consulting & Solutions
CrimsonLogic
- 16:10–17:25* *Site Visit: CrimsonLogic Call Centre and Data Centre*

Thursday, 10 July 2008

- 8:30–9:00** **Registration**
- 9:00–9:15** **Challenges and Opportunities in Trade Facilitation: Case Studies from Central Asia**
Q&A
Mr. Max Ee and Mr. Chris Tan International Trade Institute of Singapore
- 10:15–10:30* *Tea Break*
- 10:30–12:00** **Special Discussion Session 1:
Sharing of Learning Experiences by Participants and Development of Single Window for CAREC Region**
- Afghanistan
 - Azerbaijan
 - Kazakhstan
 - Kyrgyz Republic
- Moderated by: Mr. Ying Qian Asian Development Bank
- 12:00–14:00* *Farewell Lunch hosted by IE Singapore*
- 14:00–15:45** **Special Discussion Session 2:
Sharing of Learning Experiences by Participants and Development of Single Window for CAREC Region**
- Mongolia
 - People's Republic of China
 - Tajikistan
 - Uzbekistan
- Moderated by: Mr. Ying Qian Asian Development Bank
- 15:45–16:00* *Tea Break*
- 16:00–17:00** **Programme De-brief and Evaluation**
Closing Ceremony and Presentation of Certificates