

Tax and Customs Administration SPS Border Control Agency

Response of Georgia Revenue Service to COVID-19

September, 8 Tbilisi, Georgia 2020



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Institutional Arrangements





The Interagency Coordination Council;



Decree No 164 of 28 January 2020 of the Government of Georgia on the Approval of Measures to Prevent the Possible Spread of the Novel Coronavirus in Georgia and the Emergency Response Plan for Cases of Novel Coronavirus Disease; (https://matsne.gov.ge/en/document/view/4821121?publication=13):





<u>www.stropcov.ge</u> - prevention of Coronavirus Spread in Georgia;





State of Emergency;



Business Continuity

Communication Channels



SMS, Email, Website, Facebook, TV programs;

Covid-19 banner on GRS web-site, information about





- Business;
- International Transportation;
- Activities to be carried out;
- Recommendations;



Enhanced Distance Services:

- Additional call-center staff
- Extended working days and hours



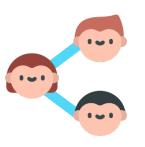
- Additional staff to answer e-mails
- New online application forms





Business Continuity

Employment Safety







PPEs for employees at border checkpoints. GRS offices are equipped with disinfect liquids and PPE's;



Disinfection of buildings and PPEs for GRS employees;



Face to face meetings minimized, frontline staff reduced;



The number of online trainings for employees has increased;



Current competitions and procedures for hiring employees have been suspended;



Import/export/transit procedures

Border Crossing via land border crossing point:

For individuals and passengers only following land border crossing points is opened (this does not apply to cargo movement!):

- TURKEY Sarpi, (open hours 10:00-18:00)
- AZERBAIJAN Tsiteli Khidi (open hours 10:00-18:00)
- RUSSIA Kazbegi (open hours 10:00-18:00)
- ARMENIA Sadakhlo (open hours 10:00-18:00)







Import/export/transit procedures

Cargo movement is available via all land/air/marine border crossing points for 24/7.

- Hygiene checks of drivers conducting at the borders;
- Freight vehicles **registered in a foreign country**;
- STOP POINT located at:
- Urbnisi– Kareli districts, cadastral code: 68.16.45.054;
- Terjola– Trejola district, village Siktarva, cadastral code : 33.08.38.224;
- Gori Gori district, village Tiniskhidi, cadastral code: 66.44.02.033;
- Zestaponi Zestapoini district, village Argveta, cadastral code: 32.03.34.2
- Tbilisi bypass road 30km, Gardabani district, village Brotseula, cadastral code: 81.10.25.577
- Tbilisi bypass road 30km, Gardabani district, village Brotseula, cadastral code: 81.10.25.147







Customs and Tax Policy measures



• Exemption of several imported primary medical items from value added tax



• Complete exemption of tourism sector from property tax in 2020

• Exemption of income under the certain threshold from income tax

Tax benefits for employees and self-employed persons









 Monitoring over fulfillment of health and safety recommendations



- Supporting to the government's hotline
- Supporting government compensation payments



 Since the pandemic GRS customs department additionally hired 72 epidemiologists and medical technical staff



Thank You!

Revenue Service of Georgia

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