



# «Single Window Center» of Customs Service under the Government of the Republic of Tajikistan



Presentation of the Director of the "Single Window Center" of the Customs Service Mr. Lochin Faizullozoda in the online session of "CAREC Trade Week" on the topic "Activities of the" Single Window System for Export, Import and Transit Procedures in the Republic of Tajikistan "

Dushanbe, September 23, 2021



# Asian Development Bank Contribution



On April 2013, a grant agreement was signed between the Republic of Tajikistan and Asian Development Bank on Regional Improvement of Border Services Project, which is aimed to create and develop the Single Window system and improve the activities with border crossing points.

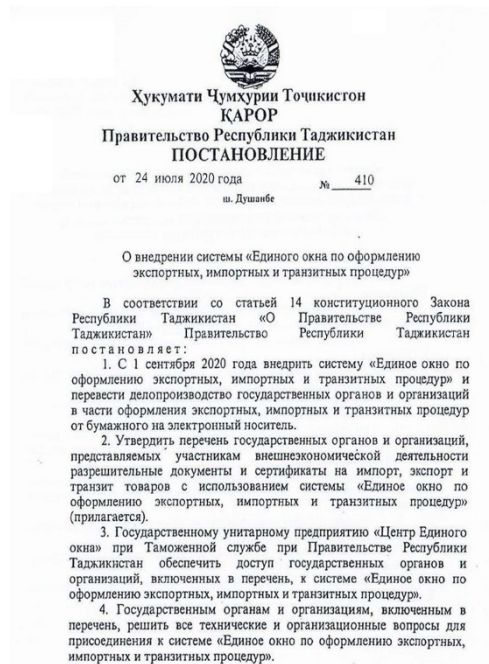
Also, within the framework of the Project, the “UAIS” system of the Customs Service was modernized and integrated with the “Single window system for of export, import and transit procedures”.



# Regulatory and legal framework for the formation of the "Single Window" system



- The concept of formation of the "Single Window for clearance of export, import and transit procedures" approved by the Resolution of the Government of the Republic of Tajikistan dated December 31, 2008, No. 659.
- The program for the introduction of the "Single Window on clearance of export, import and transit procedures" approved by the Resolution of the Government of the Republic of Tajikistan dated May 3, 2010, No. 222.
- Resolution of the Government of the Republic of Tajikistan "On the establishment of the State Unitary Enterprise "Single Window Center " dated December 3, 2010, No. 630





# Regulatory and legal framework for the formation of the "Single Window" system



- Information cooperation rules within the framework of the "Single Window" approved by the Resolution of the Government of the Republic of Tajikistan dated September 2, 2010, No. 567.
- Law of the Republic of Tajikistan "On Amendments and Additions to the Law of the Republic of Tajikistan "On Permitting System“ approved on July 4, 2020.
- Resolution of the Government of the Republic of Tajikistan “On the introduction of the “Single window system for registration of export, import and transit procedures” adopted on July 24, 2020. No. 410.



# Pilot period of system introduction

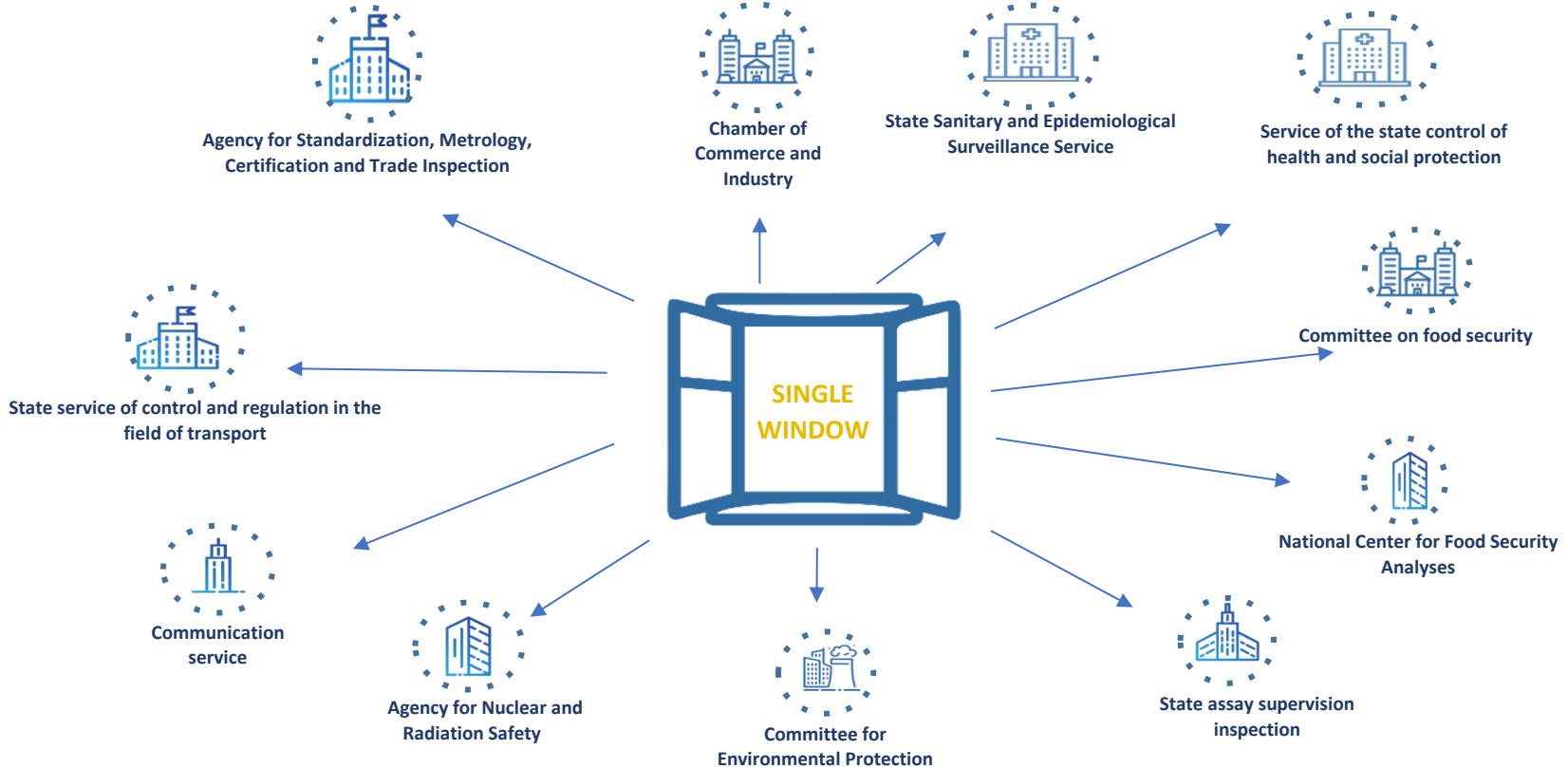


After completion of the system development process and its testing by users, in November 2019, with the participation of all stakeholders, a pilot phase of the Single Window system was launched.

During this period, users, along with the traditional paper workflow at that time, sent applications through the system, actively identifying existing shortcomings in the business processes of the involved departments and comments from the private sector. Together with the software developer, special attention was paid to the training of future users.



# AGENCIES INVOLVED IN THE "SINGLE WINDOW SYSTEM FOR REGISTRATION OF EXPORT, IMPORT AND TRANSIT PROCEDURES"





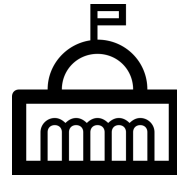
# System participants



Customs



Agencies



Laboratories



Companies



Brokers



Individuals





# SINGLE WINDOW SYSTEM-HOW IT WORKS



➤ Allows foreign trade participants to send all information on import/export required by regulatory authorities, in a single form only one time and with the same channel to receive up to 22 permit documents and certificates in electronic form.



➤ The system automatically considers the permitting document “issued” if the terms for consideration of the applications by Subject exceeds the legal time frame.





# SINGLE WINDOW SYSTEM-HOW IT WORKS



- 63 points for consideration of applications of participants of foreign economic activity and issuance of permits, are connected to the system throughout the country.
- Possibility of paying for the services of the Single Window Center through an electronic wallet.
- Automatic identification of the User's status through the "Single Window" system of the Tax Committee.
- Automatic conversion of foreign currency to the national currency when forming financial obligations.





# ELECTRONIC DATA EXCHANGE



The "Single Window" system is integrated with the following operating systems of the republic:

- Tax Committee under the Government of the Republic of Tajikistan
- National Bank of Tajikistan
- «Alif Sarmoya» Bank and
- Unified automated information system of the Customs Service





## RT NATIONAL SINGLE WINDOW FOR FOREIGN TRADE

To access to the system, please enter Your Username and Password. If You are not registered in the portal please contact the administrator of "Tajikistan National Single Window for Foreign Trade" portal.

[Forgot Password?](#)

Login

# Single Application Form for Import

[Save](#)[Verify](#)[Form](#)[✕ Delete Application](#)[Registration Data](#)[Parties](#)[Transportation](#)[Goods](#)[Attached Documents](#)[Notes](#)[Expertise](#)

## Importer

Type \*

legal person

TIN \*

400009269

Name \*

ЧАМЪИЯТИ ДОРОИ МАСЪУЛИЯТИ МАҲДУДИ "ХУАЦИАН ҒАЮР ИНДАСТРИАЛ"

Country \*

(TJ) TAJIKISTAN

Community \*

Нозироти андози андозсупорандағони

Address \*

Тоҷикистон, вилояти Хатлон, ноҳияи Ёвон, Ҷамоати деҳоти "Дахана" деҳаи Дахана

Phone \*

+ 938888530

E-mail \*

info@mail.co

## Exporter

Type \*

foreign person

TIN



## Obligation to issue a permit



<b>1. Payer</b>		<b>TIN/Passport</b>	040041654	<b>3. Agency</b>		<b>5. SAF Number</b>
ЧАМБЪИЯТИ ДОРОИ МАСЪУЛИЯТИ МАҲДУДИ "ҲАМСАФАРОН 13"		ТАҶИКИСТАН, НОХИЯИ СИНО, Душанбе, Сино, Ч, Расулов, 11		Agency for Standardization, Metrology, Certification and Trade Inspection under the Government of Republic of Tajikistan		2021-25754
<b>2. Applicant</b>		<b>TIN/Passport</b>	045107188	<b>4. Permission Document</b>		<b>6. Subapplication Number</b>
ЧАМБЪИЯТИ ДОРОИ МАСЪУЛИЯТИ МАҲДУДИ "САЙЁР-СУҒД"		Чумхури Тоҷикистон, в.Сугд, ш.Хучанд, к.Сирларё 33 6 917232876 Zafar.mirzoev@mail.ru		Conformity Certificate of Tajikstandart		2021-25754/1
<b>9. Obligations</b>						<b>7. Obligation Number</b>
						78975
						<b>8. Creation Date</b>
						14/09/2021 11:38:13
Obligation Type	Recipient Bank Account	Obligation (in Somoni)	Payment (in Somoni)	Balance (in Somoni)	Payment Date	Payment Confirming Organization
(7777) Obligation for issuing a permission document	20202972410701000490	1304.32	1304.32	0.00	2021-09-15 10:23:06+05	(030000230) АГЕНТНИИ СТАНДАРТИЗАТСИЯ, МЕТРОЛОГИЯ, СЕРТИФИКАТСИЯ ВА НОЗИРОТИ САВДОИ НАЗДИ ҲУКУМАТИ ҶУМҲУРИИ ТОҶИКИСТОН «ТОҶИКСТАНДАРТ»

<b>10. Executor</b>	<b>TIN/Passport</b>	045282064
Парвиз Авазов - 992918907404 avazov.parviz@inbox.ru		
Signature -----		

	Original e-document is kept in the base of the electronic document circulation system "Single Window"
[Redacted]	
Printed by Print Date 16/09/2021	

<b>11.</b>
Signature -----



РТ

- .992372336869 .info@standard.tj

Сертификат Соответствия Таджикстандарт



<b>1. Импортёр</b> <b>ИНН/Паспорт Импортёра</b> 040041654  ЧАМЪБИЯТИ ДОРОИ МАСЪУЛИЯТИ МАХДУДИ "ҲАМСАФАРОН 13" НОХИЯИ СИНО , Душанбе,Сино,Ч, Расулов, 11 , ТАДЖИКИСТАН	<b>3. Номер субзаявки</b>	<b>4. Регистрационный номер</b>	<b>5. Номер разрешения</b>		
	2021-25754/1	21-9968-01	025948		
	<b>6. Дата представления</b>	<b>7. Дата регистрации</b>	<b>8. Дата разрешения</b>		
	03/09/2021	03/09/2021	15/09/2021		
<b>2. Экспортёр</b> <b>ИНН/Паспорт Экспортёра</b>  СП ООО СИРДАРЯ КЕРАМИК ПРОДУКЦИОН УЗБЕКИСТОН , УЗБЕКИСТОН , УЗБЕКИСТАН	<b>9. Статус</b>	<b>10. Тип заявки</b>	<b>11. Действителен до:</b>		
	Разрешенный	import	03/09/2022		
	<b>12. Общая сумма (в сомони)</b>	<b>13. Страна экспорта (отправления)</b>	<b>14. Страна импорта</b>		
	315691,16	УЗБЕКИСТАН	ТАДЖИКИСТАН		
<b>15. Вес брутто (кг)</b>	<b>16. Вес нетто (кг)</b>	<b>17. Количество товаров</b>			
135815,6	133979,44	1			
<b>18. Прилагаемые документы</b>					
<b>№</b>	<b>Номер товара</b>	<b>Название</b>	<b>Тип документа</b>	<b>Номер документа</b>	<b>Дата выдачи</b>
1.		Железнодорожная накладная	2013	512044.512045	25/08/2021
2.		Счет-фактура(инвойс),счет-проформа(проформа-инвойс) к договору	4021	SCP 18 KТJ X 001 - 97,SCP 18 KТJ X 001 - 98	18/08/2021
<b>19. Обязательства</b>					



# BENEFITS FROM THE INTRODUCTION OF A SINGLE WINDOW SYSTEM



- Reduced costs, time and effort of both the service provider and its user.
- Strengthened coordination and cooperation between government departments involved in the system.
- The efficiency of trade procedures has been increased and the administrative burden for participants of foreign economic activity has been minimized
- Simplified and improved interaction between the private sector and government bodies
- Accelerated customs clearance procedures





## «Single Window Centre» of Customs Service



THANK YOU FOR YOUR ATTENTION!

More information can be found on the  
website:

[www.swcustoms.tj](http://www.swcustoms.tj)