

Knowledge-Sharing Event: Single Window for Digital Customs Cooperation in CAREC

8 June 2023, Tbilisi Georgia

KNOWLEDGE-SHARING EVENT: SINGLE WINDOW FOR DIGITAL CUSTOMS COOPERATION IN CAREC

8 June 2023, Thursday,
Tbilisi Marriott Hotel, Tbilisi, Georgia



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MEETING DOCUMENTS

PROVISIONAL AGENDA

Background

Over the years, the Central Asia Regional Economic Cooperation (CAREC) Customs Cooperation Committee (CCC) has actively supported customs administrations' adoption of single window (SW) systems to improve trade compliance, expedite clearance and release of goods, and enhance transparency and overall competitiveness of CAREC countries. Initiatives to support SW development include seminars/workshops to discuss the importance of SW concepts, guides and tools, experience of other countries and lessons learned, and conduct assessment studies to help countries enhance and integrate agencies' SW systems and undertake regional projects to improve border crossing points (BCP).

Article 10.4 of the Trade Facilitation Agreement calls members of the World Trade Organization to develop and implement a single window system. CAREC customs administrations have been developing automated systems i.e., Azerbaijan was the first to install single window scheme which began operations in 2009; followed by Kyrgyz Republic in 2014, PRC in 2016, Georgia in 2019, Tajikistan and Uzbekistan in 2020; Pakistan's SW was launched in 2022. Kazakhstan and Turkmenistan are pilot testing their SWs. These vary in functionality and content.

A well-functioning single window can accelerate countries' digital transformation process and enable better integration of countries into the global economy. In alignment with the CCC Workplan for 2023-2024 and the CAREC Integrated Trade Agenda 2030 priorities, the workshop aims to i) discuss experiences in business process analysis and document standardization, which are critical for digital data exchange; ii) share key challenges and lessons learned in implementing a national SW system and its interoperability with other systems; iii) consider possible approaches towards the development of a regional platform complementary to ongoing efforts; and iv) recognize specific areas of SW that should be prioritized for CCC action.

Moderator: Mr. **Samson Uridia**, Head of Department for International Relations, Revenue Service, Ministry of Finance of Georgia

Co-moderator: Ms. **Zulfia Karimova**, Principal Regional Cooperation Specialist, EAPF, EARD

8 June 2023 (Thursday)	
09:30 – 10:00	Registration

10:00 – 10:10	<p>Welcome Remarks (5 minutes)</p> <p>Mr. Samson Uridia, Head of Department for International Relations, Revenue Service, Ministry of Finance of Georgia</p> <p>Opening Remarks (5 minutes)</p> <p>Ms. Zulfia Karimova, Principal Regional Cooperation Specialist, EAPF, EARD, Asian Development Bank (ADB)</p>
10:10 – 10:50	<p>Session 1: Establishing a Single Window Environment</p> <ul style="list-style-type: none"> Detailed discussion on cross-border regulatory SW concept, features of a SW, and approaches to understanding a SW environment, i.e. UN/CEFACT Recommendation No. 33; coordinated border management; virtual enterprise; and collection of services <p>Speaker: Mr. Juan Diego Chavarria, Technical Officer, World Customs Organization (25 minutes)</p> <p>Q & A (15 minutes)</p>
10:50 – 11:10	<p>Session 2: Implications of Single Window International Interoperability</p> <ul style="list-style-type: none"> Components and implications of SW international interoperability (SWII) at the national level and SWII agreements that are currently operational <p>Speaker: Mr. Yuebin Zhang, Principal Regional Cooperation Specialist, Sustainable Development and Climate Change Department, ADB (10 minutes)</p> <p>Q & A (10 minutes)</p>
11:10 – 11:40	<p>Group Photo Session and Coffee Break</p>
11:40 – 12:20	<p>Session 3: Interagency and Cross-border Exchange of Data: ASEAN Single Window Experience</p> <ul style="list-style-type: none"> Fundamental best data management practices in ASEAN Single Window through harmonization and simplification for interagency and cross-border data exchange <p>Speaker: Mr. Dennis Pantastico, Single Window Expert, ADB Consultant (25 minutes)</p> <p>Q & A (15 minutes)</p>
12:20 – 12:50	<p>Session 4: Data Harmonization and Exchange in UNIPASS</p>

	<ul style="list-style-type: none"> • <i>Features and components of Korea's UNIPASS and its interface with other regulatory agencies' systems</i> • <i>Harmonized ecosystem of data among logistics stakeholders</i> <p>Speaker: Ms. Kim Kye-Young, Assistant Director, ICT and Data Planning Division, Korea Customs Service (<i>tbc</i>) (15 minutes)</p> <p>Q & A (15 minutes)</p>
12:50 – 14:30	Lunch
14:30 – 14:55	<p>Session 5: Georgia: One Stop Shop Principle</p> <ul style="list-style-type: none"> • <i>Key challenges and lessons learned</i> • <i>Business process analysis and document standardization</i> <p>Speakers: Mr. Samson Uridia, Head of Department for International Relations, Revenue Service, Ministry of Finance of Georgia (15 minutes)</p> <p>Q & A (10 minutes)</p>
14:55 – 15:20	<p>Session 6: Azerbaijan's Single Window: Towards an Enhanced SW</p> <ul style="list-style-type: none"> • <i>Key improvements to Azerbaijan SW and plans for the future</i> • <i>Recommendations to improve data exchange with clients</i> <p>Speaker: Mr. Rauf Guliyev, Deputy Head of Technological Innovations and Statistics Head Department, State Customs Committee (15 minutes)</p> <p>Q & A (10 minutes)</p>
15:20 – 15:55	<p>Session 7: Single Window Implementation: Pakistan Experience</p> <ul style="list-style-type: none"> • <i>Key challenges and lessons learned</i> • <i>Business process analysis and document standardization</i> <p>Speaker: Mr. Zaheer Abbas, Domain Officer, Pakistan Single Window (15 minutes)</p> <p>Q & A (10 minutes)</p>
15:55 – 16:20	<p>Session 8: Single Window Development and Implementation: People's Republic of China Experience</p> <ul style="list-style-type: none"> • <i>Business process analysis to streamline procedures and digitalize them</i> • <i>International standards used for data and document digitalization</i>

	<p>Speaker: Mr. Jinping Zhou, Deputy Director, National Office of Port Administration, General Administration of Customs of the People's Republic of China (<i>15 minutes</i>)</p> <p>Q & A (<i>10 minutes</i>)</p>
16:20 – 16:50	Coffee Break
16:50 – 17:30	<p>Session 9: Country Experiences in business process analysis and document standardization</p> <p>Speakers:</p> <p>Mr. Nariman Uatkanov, Deputy Head, Administration of Customs Procedures and Clearance Division of the Control Department, State Revenue Committee, Ministry of Finance, Kazakhstan</p> <p>Mr. Ruslan Kozhokulov, Director, Projects Implementation and Trade Facilitation Department, State Customs Service, Kyrgyz Republic</p> <p>Ms. Bujinkham Erdenebaatar, Regional Cooperation Coordinator, Mongolia</p> <p>Mr. Saidzoda Dilshod Mansur, Chief Inspector of the Department of Customs Tariff Regulation and Quality Supervision, Captain, Customs Service of Tajikistan</p> <p>Mr. Arslan Muhanov, Inspector of Division for Organization of Customs Control, State Customs Service of Turkmenistan</p> <p>Mr. Ravshankhon Akromov, Head, International Customs Cooperation Department, State Customs Committee of Uzbekistan</p> <p>Moderator: Mr. Dennis Pantastico, Single Window Expert, ADB Consultant</p> <p>Q & A (<i>10 minutes</i>)</p>
17:30 – 18:00	<p>Concluding Remarks/Wrap-up</p> <p>Mr. Samson Uridia, Head of Department for International Relations, Revenue Service, Ministry of Finance of Georgia</p> <p>Ms. Zulfia Karimova, Principal Regional Cooperation Specialist, EAPF, EARD</p>