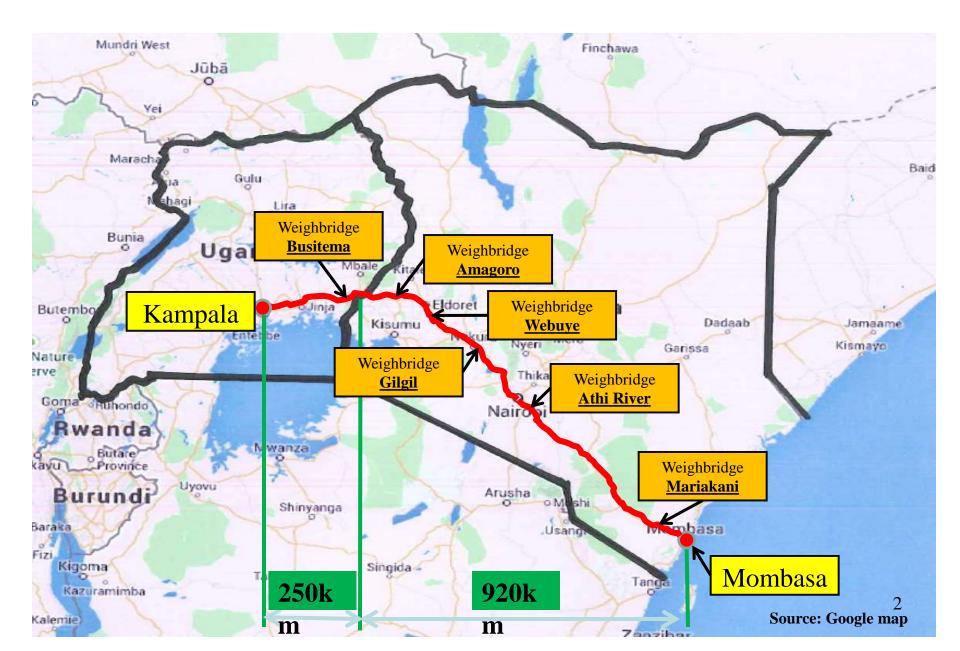
## **TRS Process mapping**

Central Asia – Almaty Workshop-April 2017

Stephen Cox ADB Consultant

## **TRS Result Example**



### **TRS Results Example**

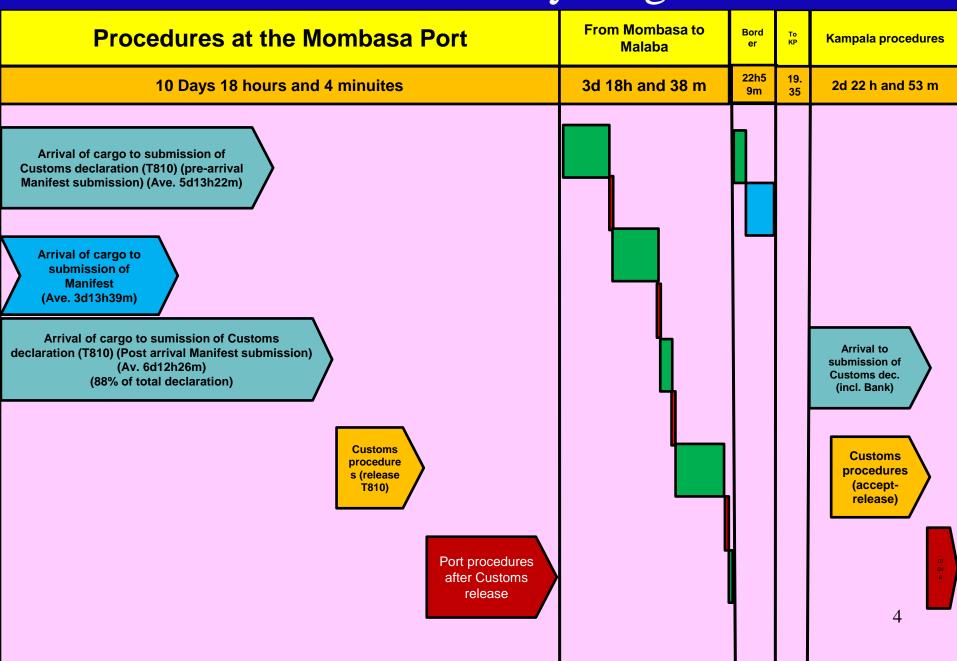


#### Mombasa Port

#### Weighbridge

#### Kenya Uganda Border

## TRS: Results Kenya-Uganda



**TRS** Questions

Who? Where? Which? What? When? How?

#### (Who)

Points	Example
Who has necessary data?	- Customs
	- Trade related Government Agencies
	- Port/airport Authority
	- Customs Broker (Agent)
	- Freight Forwarder, Truck
	company,
	- Warehouse Operator, etc.

#### (Who)

Points	Example
Who should be in charge of TRS within Customs Administration?	<ul><li>Director of Facilitation</li><li>Director of Customs Clearance</li></ul>
Who should be involved in TRS within Government Agencies?	<ul> <li>Department of Trade</li> <li>Department of Quarantine</li> <li>Police Department</li> </ul>
Who should be involved in TRS from Private sectors?	<ul> <li>- Customs Brokers</li> <li>- Forwarders, Carriers</li> <li>- Warehouse Operators</li> <li>- Banks</li> </ul>

#### (Where)

Points	Example
Where the necessary data	- Computer System
exist?	- Customs house (manual process)
	- Trade related agencies
	- Private sector
Where the cargoes are exist?	- Container yard
	- Customs Area
	- Private warehouse
	- On a truck or train

#### (Which)

Points	Example
Which means of transport should be included?	Air, Sea, Rail, Road, River
Which Customs House should be involved in TRS?	- Airport, Seaport and/or Land Post for Transit
Which Type of goods should be included?	All, FCL, LCL, Conventional
Which steps should be measured?	<ul> <li>Arrival of goods</li> <li>Unloading of goods</li> <li>Customs declaration</li> <li>Procedures of OGAs</li> <li>Release permission</li> </ul>

#### (What)

Points	Example
What kind of procedures should be included, automated (ICT) Customs procedures or manual (Paper Basis) procedures only?	Both manual and automated (ICT) Customs procedures
What value criteria of goods should be set ?	<ul><li>High, medium, low value</li><li>Dutiable and non-dutiable</li></ul>

#### (What)

Points	Example
What criteria of Customs	Physical inspection
intervention should be measured ?	X-ray inspection,
	Documents examination
	No intervention
What processes should be	- Import procedure
included?	- Export procedures
	- Transit (domestic/international)
Should Lab. Analysis be	-Yes
included as a criteria?	- <b>No</b>

#### (What)

Points	Example
What steps of government and	- Immigration procedures
private sector's procedures	- Police inspection
should be included?	- Transport Authority's inspection
	- Quarantine's examination and inspection
	- Customs examination and inspection
	- Banking procedures
	- Weighbridge's procedures
	- Warehouse operator's procedures

#### (When)

Points	Example
When is the target timing of the TRS?	- April, May - October
How many days are necessary for the TRS?	Duration of the Study is 4 consecutive weeks or more

#### (How)

Points	Example
How do you organize the overall schedule?	11week for data collection on procedures under the trade related agencies2week for data collection on procedures under the traderelated agencies and Customs3rd & 4 <sup>th</sup> week for data collection of Customs and
	release of goods

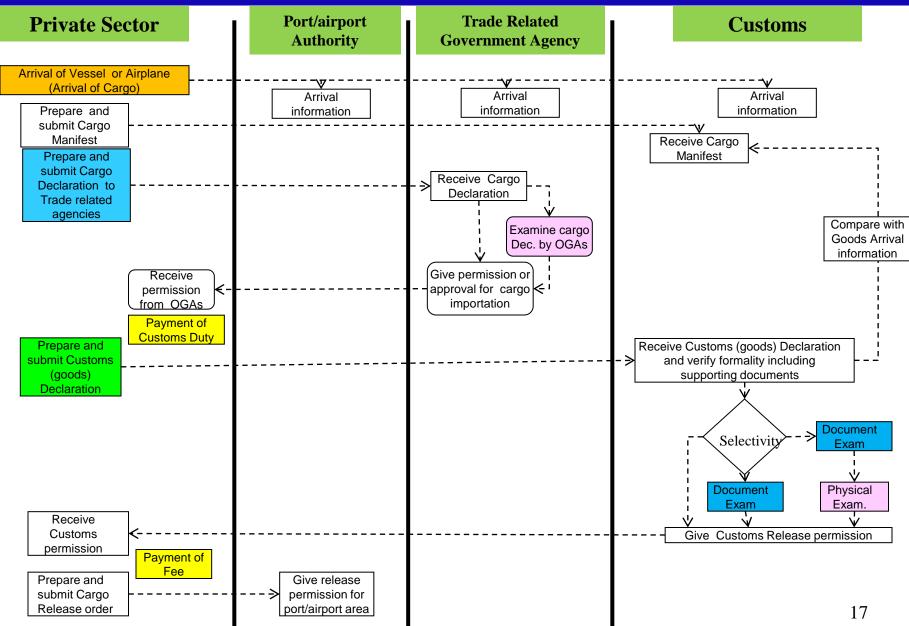
#### (How)

Points	Example
How many samples should be taken into account?	<ul><li> 20% of all Customs declaration</li><li> 300 for each category</li></ul>
How should samples be selected?	Use last one/two digit of Customs declaration Number
How can you get necessary data on "arrival of goods"?	<ul> <li>Shipping or Airline companies</li> <li>Carriers (Truck drivers)</li> <li>Customs brokers</li> </ul>

#### (How)

Points	Example
How can you get necessary data on "unloading of goods"?	Port Operator/Warehouse Operator
How can you get necessary data on "Customs inspection"?	Customs House
How can you get necessary data on "Intervention by trade related agencies" ?	Trade Related Government Agencies
How can you get necessary data on "Release"?	<ul><li>Customs House</li><li>Warehouse Operator</li></ul>

## **TRS Process Flow Chart**



## **TRS:** Exercise

#### **Group Exercise**

Use your knowledge of the Port Operations in your country and make some notes on the operations

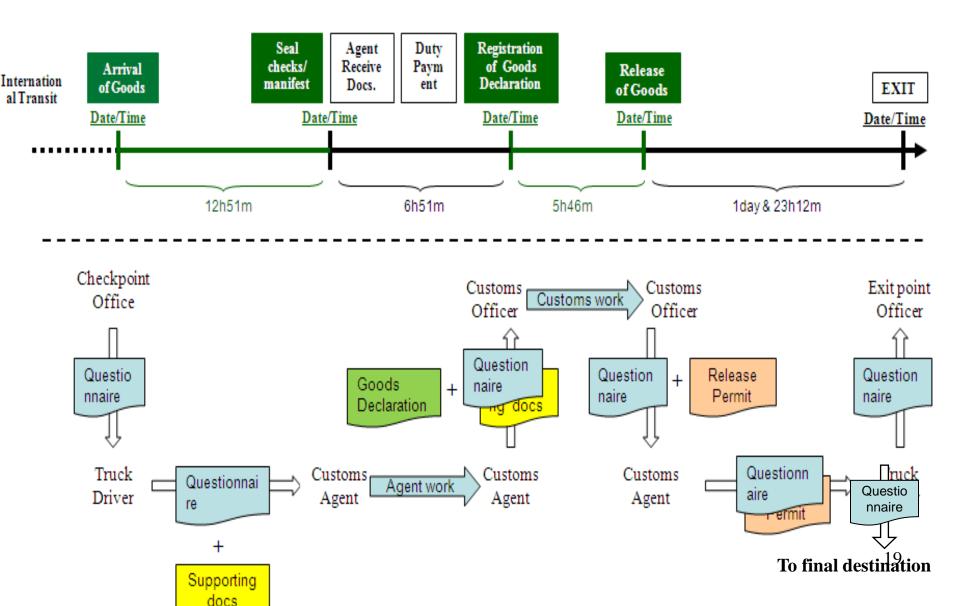
Draw a Process Flow Chart – use as much information as you can to design the process Flow

**Report back to the Workshop and be prepared** to discuss your results

If possible identify any bottlenecks or delays you are aware of

## Flow of TRS questionnaire (example)

#### Land Cargoes (Border Custom Office)



## **Points for TRS at large ports**

## Before TRS

- Precise planning & Information sharing

# During TRS Daily confirmation

After TRS

- Support for data input

## **Teamwork is indispensable for success!**